to my surprise full refund concern
take this matter further very least dissatisfaction in reality matters worse

To whom it may 1 _____,

I am writing to express my strong 2 _____ with the Supreme Filter Coffee Machine (product code 07667345) which I recently bought from your company's website.

My main reason for purchasing the product was its in-built safety feature. However 3_____, this function wasn't working, and the machine failed to turn itself off after half an hour as promised in the advertisement. Moreover, the advertisement clearly stated that you can make up to ten cups of coffee with this coffee machine, but 4 _____, it was only possible to make half this amount - five small cups. To make 5 _____, the coffee it made was almost cold.

At the 6 _____, I believe I am entitled to a(n) 7 _____. Unless I hear from you soon, I am afraid I will be forced to 8 _____.

Yours faithfully,

Alan Rochester

Alan Rochester

LIVEWORKSHEETS