You will hear three different extracts. For questions **1 – 6**, choose the answer (**a**, **b** or **c**) which fits best according to what you hear. There are two questions for each extract. You will hear the extracts twice.

Extract 1
You will hear a woman discussing workplace bullying.

1 What reason does the woman give for bullies to bully?
- **a** They're bad at their jobs.
- **b** They've simply been around the office too long.
- **c** They're looking to improve their standing with supervisors.

2 The woman believes companies should face up to bullying because
- **a** the majority of companies now have anti-bullying procedures.
- **b** companies who put a stop to bullying operate more efficiently.
- **c** bullying victims are beginning to display serious health problems.

Extract 2
You will hear a sociologist being interviewed about why people give.

3 The sociologist says people are less likely to donate to charity when
- **a** the donation is for a single person.
- **b** the charity focuses on statistics.
- **c** the charity declares how well it does.

4 How does the sociologist feel charities should change approach?
- **a** They should make it a more personal experience.
- **b** They should employ celebrities to contact donors.
- **c** They should include more causes in their charitable efforts.

Extract 3
You will hear a man describing how jealousy plays a role in self-esteem.

5 The man notes that previous studies on self-esteem often
- **a** focused on a person's genes.
- **b** focused on aggression.
- **c** ignored the presence of substance abuse.

6 What does the man find most upsetting about how jealousy affects friendship?
- **a** the impact that it has on a particular gender
- **b** the fact that jealous people overly protect their friends
- **c** how it degrades a friendship beyond the point of benefit

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