

# TEST 15

## SECTION 1 Questions 1-10

Complete the notes below.

Write **NO MORE THAN TWO WORDS** for each answer.

### JOB ENQUIRY

Example

• Type of job required:

Answer

part-time

| Position Available   | Details                                                                                                                                                                                                     |
|----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1 .....              | Duty: to provide 2 ..... service<br>Working hours: 3 .....<br>Requirement: receive 4 ..... without pay<br>Day off: one day a week (request in advance)                                                      |
| 5 .....              | Requirements: clean and valid license<br>six-year experience<br>Working hours: 6 .....<br>Duty: to take employers to and from work<br>to collect the 7 .....<br>to pick up the children<br>Day off: 8 ..... |
| Cashier in a 9 ..... | Working hours: 17.30-22.30<br>Duty: to sell and dispense tickets<br>to provide refreshments<br>to take 10 .....<br>Day off: Mondays                                                                         |

## SECTION 2 Questions 11-20

### Questions 11-16

What is customers' attitude towards the following services?

Write the correct letter, **A**, **B** or **C**, next to questions 11-16.

- |          |                                |
|----------|--------------------------------|
| <b>A</b> | They are very interested.      |
| <b>B</b> | They might be less interested. |
| <b>C</b> | They are not interested.       |

- |           |                           |       |
|-----------|---------------------------|-------|
| <b>11</b> | a free gift               | ..... |
| <b>12</b> | a driver for an extra fee | ..... |
| <b>13</b> | a package service         | ..... |
| <b>14</b> | updated car models        | ..... |
| <b>15</b> | a discount                | ..... |
| <b>16</b> | a new branch company      | ..... |

### Questions 17-20

Choose the correct letter, **A**, **B** or **C**.

- 17 What is the problem of the public transport?  
A Traffic jams  
B Pedestrian safety  
C Low efficiency
- 18 According to the speaker, what is true about the transportation?  
A Buses are easy to find.  
B Taxis are punctual.  
C Airplanes are unaffordable.
- 19 According to the speaker, what is true about the bus?  
A Passengers occasionally spend more than half an hour waiting for it.  
B It is sometimes overcrowded.  
C It is often dirty.
- 20 What is the existing situation about the price of bus tickets?  
A It is fluctuating severely.  
B It is declining.  
C It needs to be increased.

### **SECTION 3    Questions 21-30**

#### **Questions 21-25**

*Choose the correct letter, A, B or C.*

- 21** What was the most difficult problem when the company was founded?
- A** No clear objectives
  - B** No formal structures
  - C** No perfect premises
- 22** What is the staff unsatisfied with?
- A** The type of work
  - B** The work assignment
  - C** The feeling of appreciation
- 23** What was the problem of the manager?
- A** He had a lot of tasks to do.
  - B** He employed too many people and let them go then.
  - C** He always made decisions by himself.
- 24** What does the staff think of the new manager of the company?
- A** They are delighted to see that the meeting time is shorter.
  - B** They feel annoyed toward him.
  - C** They are amazed that he has done it well.
- 25** What achievement has the organisation made already?
- A** Children were involved in painting the entrance area.
  - B** There was no particular achievement.
  - C** It built a local primary school.

### Questions 26-30

Complete the summary below.

Write **NO MORE THAN THREE WORDS** for each answer.

#### Major Problems of a Company

Since the company opened, there have been many problems with employment, but there is no **26** ..... He needs to find a venue for financial training. It is very hard to run an organisation and the **27** ..... is of great importance to staying organised. To enhance the organisation skills, there is a section on **28** ..... in the library where some valuable books can be found. In addition, the library contains some useful resources, such as a collection of documentaries on personal organisation, the literature on **29** ....., and the articles on the **30** .....



## SECTION 4 Questions 31-40

### Questions 31-36

Complete the notes below.

Write **ONE WORD ONLY** for each answer.

#### GRAPHICAL SYMBOL

##### 'Graphical symbol'

- includes the logographs in Egyptian hieroglyphic writing and ancient Chinese pictograms
- found in Africa, the Americas, and Oceania
- still has something to do with 31 ..... use today

##### Ancient graphic writing systems

- Researchers obtain a wide range of 32 ..... about past civilisations.
  - Rosetta Stone was found in 1799 when members of Napoleon's expedition got to Egypt.
  - Frenchman Jean-François Champollion determined the phonetic values of the symbols in 1822.
- In those symbols, 33 ..... are used to depict various meanings.

##### Camera obscura

- 34 ..... helps people understand history better.
- Some charities will 35 ..... many endangered species.
- A camera was tied to one 36 ..... of a bird.

### Questions 37-40

Complete the sentences below.

Write **ONE WORD ONLY** for each answer.

- 37 More ..... will be included in the future with the development of photography.
- 38 Companies would like to invest a lot to advertise in .....
- 39 Designing appealing ..... is used as a way of effective branding.
- 40 Graphic writing systems are of great importance in the subject of .....