

1 Numbers 0–10

A 1.10 Listen and say the numbers.

0	1	2	3	4	5	6	7	8	9	10
zero	one	two	three	four	five	six	seven	eight	nine	ten

B 1.11 Listen. Then practice.

1 My passport number is 649-321-508.

2 My ID number is 259-62-1883.

3 My cell phone number is 216-555-7708. My email address is dsmith6@cup.org.

Note

Numbers and email addresses

216-555-7708 = "two-one-six, five-five-five, seven-seven-oh (zero)-eight"
 dsmith6@cup.org = "d-smith-six-at-c-u-p-dot-org"

2 Building language

A 1.12 Listen. What is Victor's phone number? Practice the conversation.

Receptionist Hi! Are you a member?
 Victor No, I'm just here for the day.
 Receptionist OK. So, what's your name, please?
 Victor Victor Lopez.
 Receptionist And what's your phone number?
 Victor It's 646-555-3048.
 Receptionist And your email address?
 Victor Um... it's vlopez6@cup.org.
 Receptionist OK. So it's \$10 for today. Here's your pass.
 Victor Thanks.



Figure B out B Can you complete these questions and answers? Use the conversation above to help you. Then practice with a partner.

1. A What's your name? B _____ Joe Garrett.
 2. A What's your _____? B It's 646-555-4628.
 3. A What's _____? B _____ joe.garrett@cup.org.

6

3 Grammar What's...?; It's... 1.13

Extra practice p. 139

What's your name? My name's Victor Lopez.
 What's your email address? It's vlopez6@cup.org.
 What's your phone number? It's 646-555-3048.

What's = What is name's = name is It's = It is

A Write a question for each answer. Compare with a partner. Then practice.

1. A What's your first name? B My first name's Haley – H-A-L-E-Y.
 2. A _____? B My last name? Osman – O-S-M-A-N.
 3. A _____? B 347-555-2801.
 4. A _____? B It's j.song6@cup.org.
 5. A _____? B My teacher's name? It's Ms. Rossi.
 6. A _____? B My student ID number? Wait – it's 36-88-972.

About you B Pair work Ask and answer the questions. Give your own answers.

- A What's your first name?
 B It's Silvia – S-I-L-V-I-A.

Common errors

Don't start an answer with is.
 What's your name?
 It's Silvia. (NOT ~~is~~ Silvia.)

4 Listening and speaking Memberships

A 1.14 Listen to the conversations. Complete the membership cards.

1. **College Library Card**

NAME	ELIZABETH	R	
	First	Middle Initial	Last
PHONE	718-555-	347-555-0806	
	Home phone	Cell phone	
EMAIL ADDRESS	@cup.org		
STUDENT ID NUMBER	192-	-87	

2. **FITNESS GYM**

NAME	X			
	Mr.	Ms.	Miss	Mrs.
				DAVIS
	First	Middle Initial	Last	
PHONE	508-555-	-555-6230		
	Home phone	Cell phone		
EMAIL ADDRESS	@cup.org			

About you B Pair work Now complete this form for a partner. Ask questions.

TOUCHSTONE CONVERSATION CLUB Membership application

FIRST NAME	MIDDLE INITIAL	LAST NAME
CELL PHONE	EMAIL ADDRESS	STUDENT ID NUMBER

- A What's your first name?
 B Rashid.
 A How do you spell that?