

Test 3

Section 1 Questions 1-10

Questions 1-4

Complete the form below.

Write **NO MORE THAN TWO WORDS AND / OR A NUMBER** for each answer.

Product Incident Report

Example

Product:

Answer

rice cooker

Model Number:

1

Price of the Product:

2 £

Name of the Branch:

3

Problem:

4

Questions 5-10

Complete the form below.

Write **NO MORE THAN THREE WORDS AND / OR A NUMBER** for each answer.

CUSTOMER'S INFORMATION DETAILS

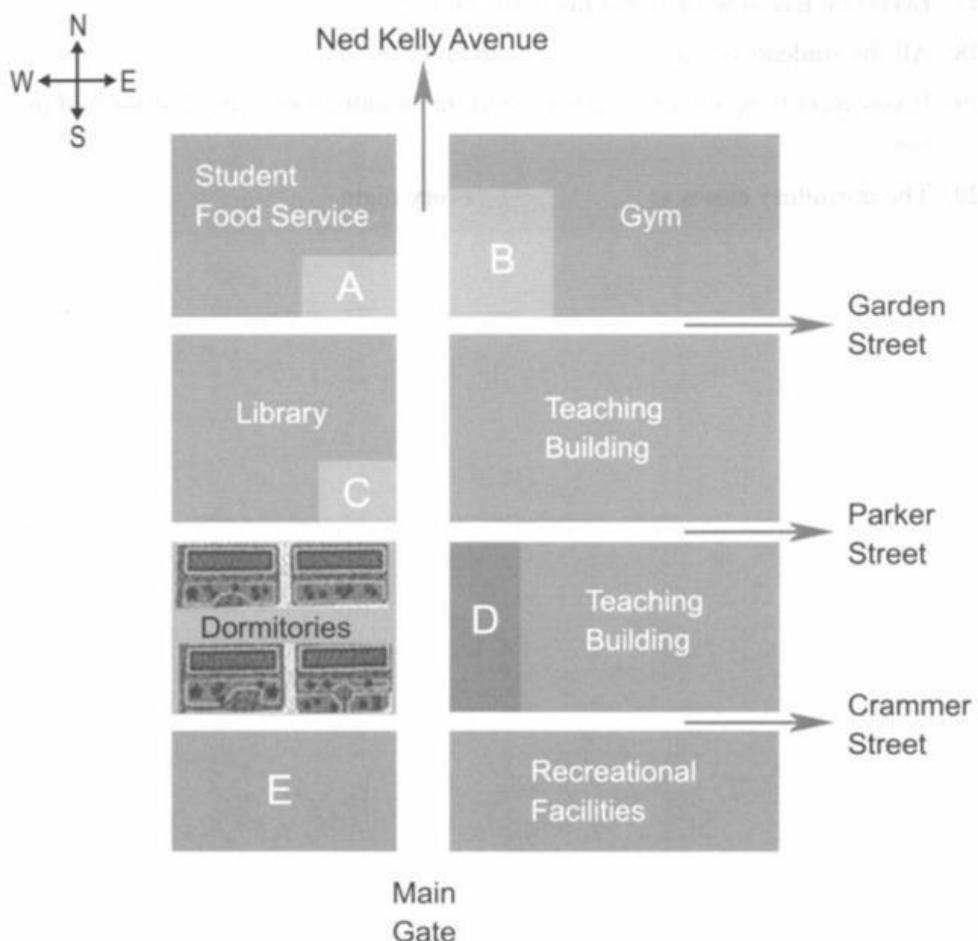
Name:	5
Address:	6
Postcode:	7
Card's Expiry Date:	8
Method of Compensation:	9
Shopping Frequency:	10

Section 2 Questions 11-20

10-11 minutes

Questions 11-15

Listen to the directions and match the places in questions 11-15 to the appropriate place among A-E on the map.



11 Student Centre
12 Health Centre
13 Internet Unit
14 Complaint Office
15 Cafe

Questions 16-20

Complete the sentences below.

Write **NO MORE THAN TWO WORDS AND / OR A NUMBER** for each answer.

- 16 Students in a room don't need to share a with ones in other rooms.
- 17 Everyone has to write down his name on the
- 18 All the students use a to enter the door.
- 19 If you want to wash your clothes, go to the laundry room which is located in the
- 20 The dormitory closes at every night.

Section 3 Questions 21-30

Questions 21-30

Choose the correct letter, A, B, or C.

A Consultation with the Returning Students Advisor

- 21 What does the man want to have?
 - A A break
 - B A talk
 - C A class

- 22 What does the man think of children nowadays?
 - A Confident
 - B Intelligent
 - C Mature

- 23 What type of people does the man want to teach?
 - A Children
 - B Students
 - C Adults

- 24 What did the man do when he encountered former students?
 - A Had a conversation
 - B Ran away
 - C Taught them

- 25 What is the man's greatest weakness?
 - A Being old-fashioned
 - B Lack of confidence
 - C Being introverted

- 26 When did Doctor Lindsey go to college?
 - A 18 years ago
 - B Before starting a family
 - C When she was 35 years old

27 How did the woman feel when she was a freshman?

- A Hopeless
- B Unsuccessful
- C Stressed

28 How does the man feel about his career?

- A Unique
- B Boring
- C Impressive

29 What does the man finally decide to study?

- A Languages
- B Business
- C Liberal Arts

30 Which change in students' life is NOT important to Frank?

- A Classroom technology
- B Student housing
- C University facilities

Section 4 | Questions 31-40

Use NO MORE THAN TWO WORDS AND / OR A NUMBER for each answer.

Questions 31-37

Complete the table below.

Write NO MORE THAN TWO WORDS AND / OR A NUMBER for each answer.

Talking about the history of bikes

Years/Time	Feature	Advantage	Disadvantage
1830s	wooden wheels covered with metal	need 31 than walking	quite 32
33	Chain and sprocket are 34	easier and 35 ride	harder to balance
1880s	use 36	more comfortable	The faster you go, the more you feel every bump.
1890s	equal-sized wheels	37	dangerous before brakes appeared

Questions 38-40

Choose THREE letters, A-F, and write them next to questions 38-40.

The invention of different gears on a bicycle affected which THREE of the following?

- A Wheel size
- B Balance
- C Rate of speed
- D The back wheel
- E Safety
- F Downhill travel