Text B

The National Library of Australia

NATIONAL LIBRARY OF AUSTRALIA

Frequently Asked Questions (FAQ)

Our FAQ information is continually expanding. It contains answers written by librarians in response to questions already asked by readers.

How can I access the Library's collection from interstate or overseas?

There are a number of ways that you can access the National Library's collections from interstate or overseas. The first is via Interlibrary Loan. If you visit your local library with the details of the material you are looking for, they may be able to organise an Interlibrary Loan for you. You can also request copies of material using our online copying service, Copies Direct. There are two ways to get to this. The easiest way is to search the catalogue and get to the full record view of any item you are interested in, and click on the green Copies Direct button at the bottom of the screen. This will take you to the service, with the form already partly filled in with the details of the item you were looking at. The other way is to go to the Copies Direct website. This gives more information about the service, and also provides a link to the form, but it will not have any details filled in.

How can the National Library of Australia help with my family history research?

Staff can assist readers in using the Library's resources, but are unable to undertake any research on behalf of readers. The Library has a list of professional researchers who may be able to help you.

The Library runs short training sessions on how to access library resources which may be useful to family historians. Check the Library's *What's On?* web page for session information. Courses may also be conducted by local family history societies and community colleges.

You might also be interested in joining a family history society. There are links to family history societies on the Genealogy, Family History and Historical Societies website.

Can the Library value an item for me?

The Library does not provide a valuation service for any type of item. Nor can we provide valuation details for items held in the Library's collections. A list of approved Australian valuers can be found on the Australian Government's Cultural Gifts Program website.

For books, you can check up-to-date information on market values by using online second-hand book searches. A list of these can be found on the Library's eResources under the subject "Book Trade". You can also contact individual Australian antiquarian booksellers and search their catalogues.

We hope that this information helps you find your way around the National Library of Australia and to make optimum use of some of its resources.

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The following statements are either true or false. Tick the correct option then justify it using words as they appear in the text. Both parts are required for [1 mark].

Example: Various methods are available for using the National Library's resources.

True ☐ False ☐

Justification: . . a number of ways you can access the National Library's collections . .

10. Questions in the FAQ section are devised by librarians. [1]

True ☐ False ☐

Justification: . . . . . .

11. If you use the Copies Direct website, the form does not appear with information on the book you want. [1]

True ☐ False ☐

Justification: . . . . . .

12. Staff are not able to help people to make use of the Library collections. [1]

True ☐ False ☐

Justification: . . . . . .

13. Library employees can do research for readers interested in their family background. [1]

True ☐ False ☐

Justification: . . . . . .

LIVEWORKSHEETS

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14. The Library teaches people how to use its collections. [1]

True ☐ False ☐

Justification: .....

15. The Library can tell you how much your books are worth. [1]

True ☐ False ☐

Justification: .....

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To whom or to what do the underlined words refer? Answer using words as they appear in the text.

Example: It contains answers ... (line 1)

.....**our FAQ information** .....

16. to get to this... (line 8) [1]

.....

17. This will take you... (lines 10) [1]

.....

18. Nor can we provide... (line 24) [1]

.....

19. A list of these... (line 28) [1]

.....

20. ...some of its resources. (line 32) [1]

.....

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Choose the correct answer.

21. The author's style in this text is… [1]

- A. academic.
- B. encouraging.
- C. entertaining.
- D. professional.

22. Which of the following would make the best alternative title for this text? [1]

- A. Let us Help You with Your Family Tree
- B. The Crazy Things People Ask Us
- C. Three Things You Never Knew About Us
- D. We Have the Answers for You

LIVEWORKSHEETS