CONVERSATION AT HOSPITAL RECEPTION

1. At the hospital gate

Patient: Excuse me, could you tell me.....?
Security guard: Yes. Go straight and turn right.
Patient: Thank you very much.
Security guard:.....

2. At the reception

Receptionist: Good evening.....?
Patient: Hi, I'm here for .....
Receptionist: Do you have a .....with us?
Patient: No, I don't.
Receptionist: Please buy a..... It's 5,000 dong.
Patient: Alright. Here you go. (đưa tiền)
Receptionist: Thank you. Please ..... in this form and put it in the ..... over there and .....

Patient: Okay, thank you.

Receptionist: Ms. ABC, could you please ..... 9?
Patient: Yes, that's me.
Receptionist: Here's your record. Please go to Room 10.
Patient: Thank you. Could you tell me.....?
Receptionist: Sure. Turn left, and it's the second room on your right.
Patient: Got it. Thank you very much.
Receptionist: You're welcome

LIVEWORKSHEETS