

A. Complete the sentences with the correct form of *to be* (am / is / are).

1. I \_\_\_\_ the new receptionist.
2. She \_\_\_\_ Ms. Brown, the manager.
3. You \_\_\_\_ in room 205.
4. He \_\_\_\_ from Mexico.
5. We \_\_\_\_ hotel staff.
6. They \_\_\_\_ guests at the hotel.
7. It \_\_\_\_ a small hotel.

B. Replace the noun with the correct pronoun (I, you, he, she, it, we, they).

1. Mr. Lopez is the chef. → \_\_\_\_\_ is the chef.
2. Maria and I work at reception. → \_\_\_\_\_ work at reception.
3. The passports are on the desk. → \_\_\_\_\_ are on the desk.
4. My friend Ana is a housekeeper. → \_\_\_\_\_ is a housekeeper.
5. The hotel is very busy today. → \_\_\_\_\_ is very busy today.
6. The guests are tired. → \_\_\_\_\_ are tired.

C. Complete the conversation using pronouns + *to be*.

Receptionist: Good morning. My name \_\_\_\_ Anna. I \_\_\_\_ the receptionist.

Guest: Hello. I \_\_\_\_ Mr. Carter.

Receptionist: Nice to meet you, Mr. Carter. Where \_\_\_\_ you from?

Guest: I \_\_\_\_ from Canada.

Receptionist: Great. Your room \_\_\_\_ 302.

D. True or False? Correct the false sentences.

1. She is the porter.
2. They is the managers.
3. I am from Brazil.
4. He are the receptionist.
5. We are hotel staff.