



**5 Complete the sentences with the correct form of these words from the text.**

bar beverages café eat in profit  
provision reception takeaway subsidised

- It's really expensive to *eat in* at our local restaurant because you have to pay a service charge.
- The wedding \_\_\_\_\_ was held in a beautiful setting by the sea.
- We're meeting in the \_\_\_\_\_ tonight for cocktails at 7 p.m.
- I love meeting my friends in a \_\_\_\_\_ and chatting over a cup of coffee.
- 'We would like to inform passengers that we will shortly be passing through the first class cabins of this train serving hot and cold snacks and \_\_\_\_\_.'
- 'Let's get a \_\_\_\_\_ tonight, I don't feel like cooking'.
- Companies that run to help others and not to make money are non-\_\_\_\_\_ -making.
- Nowadays a lot of children in the UK have free or \_\_\_\_\_ school meals because their families can't pay for them.
- When there are wars or natural disasters, organisations like the Red Cross are responsible for the \_\_\_\_\_ of emergency aid.

**6** **1** Listen to the following conversations. Decide where the people are and what the relationship between the people is (friends, colleagues, customer and waiter/waitress, customer and server, cabin staff and passenger, etc.).

|                | Venue             | Relationship               |
|----------------|-------------------|----------------------------|
| Conversation 1 | <i>restaurant</i> |                            |
| Conversation 2 |                   | <i>customer and server</i> |
| Conversation 3 |                   |                            |
| Conversation 4 |                   |                            |

**7** **2** Read the conversation in a café between a waiter and a customer and complete it with the expressions from the box. Then listen and check your answers.

can you tell me    could I have    I'd like    I'll have  
just ready-to-order    would you like    still or sparkling  
we have two options    yes, of course

Waiter: Are you (1) *ready to order*?

Customer: Yes. (2) \_\_\_\_\_  
what today's specials are,  
please?

Waiter: (3) \_\_\_\_\_, a  
vegetarian pasta bake and  
a warm bacon and tomato  
salad.

Customer: Mmm! (4) \_\_\_\_\_  
the warm bacon and  
tomato salad, please.

Waiter: (5) \_\_\_\_\_ some  
bread with that?

Customer: (6) \_\_\_\_\_ some  
garlic bread, please?

Waiter: (7) \_\_\_\_\_! What would you  
like to drink with your meal?

Customer: (8) \_\_\_\_\_ water, please.

Waiter: (9) \_\_\_\_\_?

Customer: (10) \_\_\_\_\_ sparkling water,  
please.



**8 Work in pairs. Role play similar conversations in a fast food outlet and on an aeroplane. Use the conversations in exercises 6 and 7 to help you.**

**Conversation 1**

Student A: you are a fast food outlet server.

Student B: you are a customer.

**Conversation 2**

Student B: you are cabin staff on an aeroplane.

Student A: you are a passenger.