

LISTENING COMPREHENSION QUESTIONS

A dialogue between a pharmacist and a customer:

- 1. What is the pharmacist's tone when explaining the generic medicine?**
- 2. How does Mr. Jones sound when he asks about the difference between generic and brand-name?**
- 3. When the pharmacist says "You would be surprised...", what is he doing?**
- 4. What emotion appears when the pharmacist realises the prescription is for the whole family?**

5. How does Mr. Jones react when the pharmacist explains how eye-drops work?

6. What is the pharmacist's tone when talking about the contraindications?

7. How does the pharmacist justify recommending "rescue remedy"?

8. How does Mr. Jones sound when asking about a blocked nose?

9. What is the pharmacist's attitude when recommending vitamin C?

10. How does Mr. Jones react to the final price?