

# 6 System Software 2

HOME

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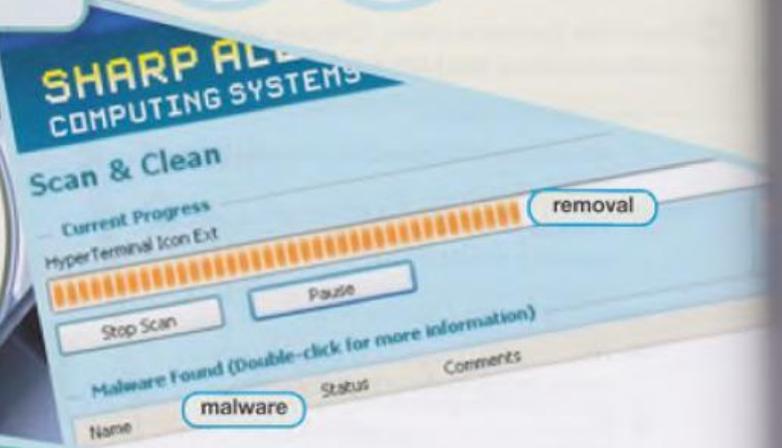
CONTACT

## SHARP ALERT COMPUTING SYSTEMS

Security threats can cause serious damage to your computer. SharpAlert offers excellent **security software** to keep your computer safe.

**Antivirus Software** – Don't let unauthorized parties steal your personal information with **spyware**! And stop **viruses** before they destroy your computer. The SharpAlert Exviro package protects against all types of **malware**. It **quarantines** infected files. Then threat **removal** just takes one click.

**Firewalls** – Remember to update network security programs regularly. SharpAlert's Steelbar firewall **permits** access only to authorized users. It will **deny** access to anyone without proper credentials. Make sure your confidential information stays confidential!



### Get ready!

- 1 Before you read the passage, talk about these questions.
  - 1 What are some threats to computer security?
  - 2 How can users protect computers from security threats?

### Reading

- 2 Read the webpage. Then, mark the following statements as true (T) or false (F).
  - 1 \_\_\_ The company's Exviro package includes protection against spyware.
  - 2 \_\_\_ The antivirus software destroys files that are infected by malware.
  - 3 \_\_\_ The webpage recommends using antivirus software instead of firewalls.

### Vocabulary

- 3 Write a word that is similar in meaning to the underlined part.
  - 1 The purpose of the software is to not allow access to unauthorized users.  
\_ e \_ \_
  - 2 The system allows access only after users enter their passwords.  
\_ \_ r \_ i \_ s
  - 3 The engineer installed a program that protects a computer from various threats on the company's systems.  
s \_ \_ \_ r \_ \_ \_ \_ of \_ \_ \_ r \_

4 Place the correct words and phrases from the word bank under the correct headings.

**Word BANK**

removal malware virus spyware  
 quarantine firewall antivirus software

| Security threats | Security programs | Protective actions |
|------------------|-------------------|--------------------|
|                  |                   |                    |
|                  |                   |                    |
|                  |                   |                    |

5 Listen and read the webpage again. What is the difference between spyware and viruses?

### Listening

6 Listen to a conversation between a company manager and a software engineer. Choose the correct answers.

- What is the main idea of the conversation?
  - A how much damage was caused by a virus
  - B which information was stolen by a spyware program
  - C why the company should update its antivirus software
  - D what caused a failure in the company's firewall
- What prediction does the woman make?
  - A Unauthorized users will attempt to access the network again.
  - B The company's systems will be damaged by a virus.
  - C A new firewall will probably not be effective.
  - D The company's files will need to be quarantined.

7 Listen again and complete the conversation.

Engineer: Well, Mr. Clay. I 1 \_\_\_\_\_ from your company's system.

Manager: Oh, thank you! Our systems contain a lot of 2 \_\_\_\_\_.

Engineer: Yes, I can see that. If you don't update your 3 \_\_\_\_\_, you could really be in trouble.

Manager: Really? You think this will 4 \_\_\_\_\_?

Engineer: Whoever wanted your information is likely to 5 \_\_\_\_\_.

Manager: I guess we'd 6 \_\_\_\_\_ the company's antivirus software, then.

### Speaking

8 With a partner, act out the roles below based on Task 7. Then, switch roles.

**USE LANGUAGE SUCH AS:**

- If you don't ... you could ...*
- You think this will ...*
- I guess we'd better ...*

**Student A:** You are an engineer. Talk to Student B about:

- security threats to his or her system
- consequences of the threats
- ways to prevent security problems

**Student B:** You are a company manager. Talk to Student A about security threats to your system.

### Writing

9 Use the conversation from Task 8 to complete the email from a software engineer.

Dear Mr. Greene,

I am concerned about your company's computer security. When I inspected your systems, I discovered \_\_\_\_\_.

This is dangerous because \_\_\_\_\_.

To keep your systems safe, I recommend \_\_\_\_\_.

This will help because \_\_\_\_\_.

Let's meet to discuss this further.

Danielle Corwin  
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