

Homework

Complete the sentences with a word from the list.

bother have 's put send this

- 1 I have a problem with the wi-fi.
- 2 I'll _____ you through to IT.
- 3 I'll _____ somebody up right now.
- 4 I'm sorry to _____ you.
- 5 Hello. _____ is room 315.
- 6 There _____ a problem with the shower.

Complete the conversations with sentences 1–6

- 1 A Hello, reception.
B Hello. ¹ This is room 315

A How can I help you?

B ² _____
There isn't any hot water.

A I'm sorry, madam. ³ _____

B Thank you.

- 2 A Hello, reception.
B Hello, this is room 315 again. ⁴ _____
but there's one more thing.

A How can I help you?

B ⁵ _____
I can't get a signal.

A I'm sorry, madam. ⁶ _____

B Thanks.

I'LL

Match problems 1–4 to offers a–d.

- | | |
|------------------------------------|-------------------|
| 1 I have a problem with the wi-fi. | <u> c </u> |
| 2 This room is very noisy. | <u> </u> |
| 3 I want to talk to the manager. | <u> </u> |
| 4 There's no water in my mini-bar. | <u> </u> |
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- | | |
|---|--|
| a I'll see if we have a quieter one. | |
| b I'll send two bottles to your room right now. | |
| c I'll put you through to IT. | |
| d I'll ask her to call you. | |

Choose the correct variant:

- 1 What's your room like? Do you have a good view / look?
- 2 It's great to be / be here.
- 3 You *can* / *must* be really tired.
- 4 I want / guess you're right.
- 5 It's great to see you, too / two.
- 6 *By the way* / *On the way*, Martha wants to see you while you're here.