

3b Vocabulary

Phrasal verbs: COME

10 Complete the sentences with the appropriate particle(s). **CHECK**



- 1 While I was on holiday I came an old schoolfriend. (meet by chance)
- 2 He didn't enjoy his weekend break because he came measles. (become ill)
- 3 He came a huge fortune which included two hotels when his uncle passed away. (inherit)
- 4 She came the idea for the story while she was visiting Victoria Falls. (think of)
- 5 It took him some time to come after he slipped and fell down the stairs. (recover consciousness)

come across (phr v): to meet or find sb or sth by chance

e.g. *I came across an old family picture in my grandparents' house.*

come down with (phr v): to become sick; to get an illness

e.g. *I came down with the flu last weekend.*

come into (phr v): to get some money from sb who has died

e.g. *Monica came into a small fortune when her grandmother passed away.*

come round (phr v): to become conscious after an accident or an operation

e.g. *Ann fainted but luckily she came round quickly.*

come up with (phr v): to think of an idea, answer, etc

e.g. *Isaac Newton came up with the idea of gravity when he was hit on the head by a falling apple.*

3e Speaking skills

2 a) Complete the dialogue with the sentences below. **CHECK**

- A Did you have a good time on holiday?
- B I'm very sorry to hear that.
- C That's terrible!
- D We certainly did.
- E What went wrong?
- F I hope your next holiday isn't such a bad experience.
- G I wasn't happy with the food.

Ann: 1

Ben: Not really.

Ann: Why not? 2

Ben: Well, to start with, our car broke down and we had to wait for several hours before anyone came to help. Then we got to the hotel and found out that our room was far too cramped.

Ann: 3 Did you make a complaint to the hotel management?

Ben: 4 But the hotel was already fully booked. Anyway, we unpacked our bags and went down to the beach. But it was so dirty and smelly that we had to spend the entire holiday round the hotel pool!

Ann: 5

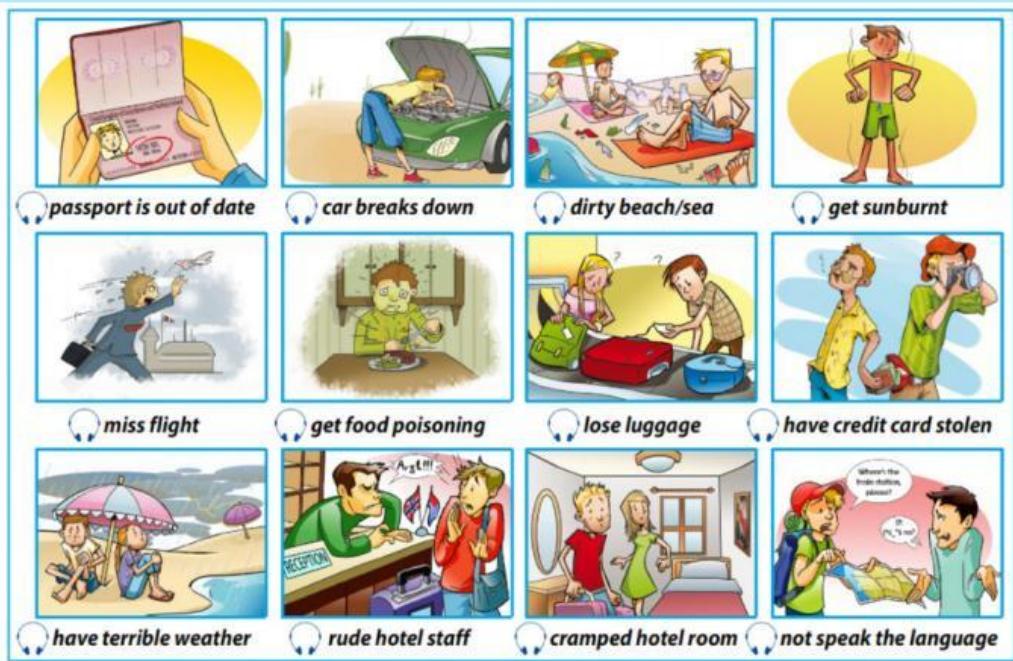
Ben: It is. Then, to make matters worse, 6 It was so bad, in fact, that we ended up spending a lot of money eating out every night, even though our meals were included in the price of the holiday!

Ann: No way! Did you make a complaint to the travel agency?

Ben: As soon as we got back! They offered to compensate us, but still, our holiday had already been ruined.

Ann: 7

Asking for information/detail	Responding with sympathy
<ul style="list-style-type: none">• Did you have a good time on holiday?• What went wrong?• Why not?• Did you make a complaint?	<ul style="list-style-type: none">• I'm very sorry to hear that.• I hope your next holiday isn't such a bad experience.• You have my sympathy.
Expressing surprise/disbelief	
<ul style="list-style-type: none">• That's too bad!• That's terrible!• No way!	<ul style="list-style-type: none">• You must be joking!• I can't believe it!
Expressing dissatisfaction	
<ul style="list-style-type: none">• The hotel was already fully booked.• The ... was awful.	<ul style="list-style-type: none">• I didn't like ...• I wasn't happy/satisfied with ...• It just wasn't what I had pictured.



3d Listening skills

Holiday problems

1 a) You will listen to a story. Before you listen check these words/phrases in the *Word List*. Which ones can you see in the pictures? **CHECK**

passport is out of date car breaks down
 dirty beach/sea get sunburnt
 miss flight get food poisoning
 lose luggage have credit card stolen
 have terrible weather rude hotel staff
 cramped hotel room not speak the language



3d Listening skills

1 b) Listen to the story. Which of the problems below does the narrator mention?



passport is out of date car breaks down
 dirty beach/sea get sunburnt
 miss flight get food poisoning
 lose luggage have credit card stolen
 have terrible weather rude hotel staff
 cramped hotel room not speak the language

Problems the narrator mentioned

3d Listening skills

2 Listen again and complete the gaps (1-10). Use two to three words. **CHECK**



Jenny went to India on the recommendation of

1 [] .

Before she left, she had 2 [] the money she needed.

After getting off the plane she was shocked to find out her

luggage 3 [] .

At first she wanted to get 4 [] to the hotel.

Finally she went to her hotel 5 [] .

It took them 6 [] to reach the hotel.

The hotel wasn't as it was described in

7 [] .

Her room was 8 [] and

9 [] but it had a great view.

During her holiday she visited the 10 [] .

Although she liked the local food, she got

11 [] .