

Glossary

- affirmative** [PROWORD-U14] **Affirmative** is a radio proword meaning "yes".
- air taxi** [N-COUNT-U13] An **air taxi** is a charter passenger aircraft which operates on an on-demand basis.
- air traffic** [N-UNCOUNT-U15] **Air traffic** refers to the number and movement of aircraft in the sky.
- air traffic control** [N-UNCOUNT-U4] **Air traffic control** is a system of equipment and staff who control and monitor a traffic.
- air traffic controller** [N-COUNT-U3] An **air traffic controller** monitors air space traffic to make sure planes fly a safe distance from each other.
- aircraft** [N-UNCOUNT-U6] **Aircraft** refers to any machine that is able to fly.
- airline** [N-COUNT-U2] An **airline** is a company that operates commercial air transportation.
- aisle** [N-COUNT-U7] An **aisle** is the passage that runs through the center of an aircraft to allow passengers to get to their seats.
- appearance** [N-COUNT-U10] An **appearance** is the way someone or something looks.
- baggage handler** [N-COUNT-U2] A **baggage handler** transfers passengers' luggage from the airport to the plane.
- blouse** [N-COUNT-U11] A **blouse** is a shirt worn by females.
- body piercing** [N-COUNT-U10] A **body piercing** is a hole in a part of someone's body that is used for the purpose of inserting jewelry.
- bracelet** [N-COUNT-U10] A **bracelet** is a piece of jewelry that is worn around the wrist.
- business class** [N-COUNT-U7] The **business class** cabin on an aircraft is less expensive and offers lesser accommodation than first-class, but is superior to coach class.
- cabin** [N-COUNT-U7] A **cabin** is the part of an aircraft where passengers sit.
- cabin class** [N-UNCOUNT-U13] **Cabin class** is a smaller aircraft that has twin engines and is often used for charter purposes.
- cabin door** [N-COUNT-U6] The **cabin door** is the entrance or exit door that passengers and crew use to get on or off the plane.
- callsign** [N-COUNT-U14] A **callsign** is a sequence of numbers and letters that identifies an aircraft.
- cancellation** [N-COUNT-U15] A **cancellation** means that a planned flight will no longer occur.
- captain** [N-COUNT-U1] A **captain** is a person on an aircraft who has the most responsibility for its operation and safety during a flight.
- cargo forwarder** [N-COUNT-U3] A **cargo forwarder** organizes the shipment of goods by plane to their final destination.
- cargo handler** [N-COUNT-U3] A **cargo handler** loads goods onto and off planes.
- center** [N-COUNT-U7] The **center** is the middle of a space or area.
- charter** [N-COUNT-U12] A **charter** is an aircraft that is hired for the use of a select group of individuals.
- chief purser** [N-COUNT-U1] A **chief purser** is a senior flight attendant who oversees all flight attendants and pursers on board an aircraft.
- coach** [N-COUNT-U7] The **coach** cabin on an aircraft is the least expensive and does not offer the same quality luxuries as first-class or business-class.
- cockpit** [N-COUNT-U8] A **cockpit** is the front portion of an aircraft that houses the controls. It is where the pilots sit in order to operate an aircraft during a flight.
- commuterliner** [N-COUNT-U13] A **commuterliner** is a small commercial aircraft that holds no more than nineteen passengers and is used for short-haul flights.

compartment [N-COUNT-U8] A **compartment** is a divided space.

concourse [N-COUNT-U4] A **concourse** is part of a terminal, usually identified with a letter, that contains a number of gates.

confined space [N-COUNT-U9] A **confined space** is a very small, enclosed area.

congestion [N-UNCOUNT-U15] **Congestion** is the state of being overcrowded, especially with traffic or people.

connection [N-COUNT-U12] A **connection** is a flight that a passenger takes to continue on to his or her destination after getting off a previous flight.

control tower [N-COUNT-U4] A **control tower** is a building where staff controls air traffic.

copilot [N-COUNT-U1] A **copilot** is second-in-command of the aircraft's operation after the captain.

crew lane [N-COUNT-U5] The **crew lane** is the line where airline employees go through security.

customs [N-UNCOUNT-U4] **Customs** is an agency that monitors goods that come in and go out of a country.

customs agent [N-COUNT-U3] A **customs agent** enforces importing and exporting laws by checking goods that leave or enter a country.

de-ice [V-T-U15] To **de-ice** something is to remove ice (frozen water) from it.

delay [N-COUNT-U15] A **delay** means that the flight is slow or late to take off.

detect [V-T-U5] To **detect** something is to find it.

direct flight [N-COUNT-U12] A **direct flight** is a flight with one or more intermediate stops but no change of aircraft.

domestic [ADJ-U12] If something is **domestic**, it is within the boundaries of someone's own country.

dress shirt [N-COUNT-U11] A **dress shirt** is a shirt worn by men that has a collar, buttons down the front, and can be worn with a tie.

earring [N-COUNT-U10] An **earring** is a piece of jewelry that is clipped to the ear or inserted into a hole in the ear.

emergency exit [N-COUNT-U8] An **emergency exit** is a door that allows people to leave an area in the event of a dangerous situation.

engine noise [N-UNCOUNT-U9] **Engine noise** is the sound produced by an airplane's engine that can be heard both inside and outside the plane.

exit row [N-COUNT-U8] An **exit row** is a row of seats on an aircraft that is next to an emergency exit.

explosive detection [N-UNCOUNT-U5] **Explosive detection** is an inspection process that determines whether something contains explosives.

exposure [N-UNCOUNT-U9] **Exposure** is the state of being unprotected from germs or illnesses.

facial hair [N-UNCOUNT-U10] **Facial hair** is hair on the face in the form of a mustache or a beard.

fatigue [N-UNCOUNT-U9] **Fatigue** is a state of extreme tiredness.

feederliner [N-COUNT-U13] A **feederliner** is a small commercial aircraft holding no more than 100 passengers that makes short-haul flights, usually transporting passengers to smaller cities.

first class [N-COUNT-U7] The **first class** cabin on an aircraft is the most expensive and offers the best accommodations for passengers.

first officer [N-COUNT-U1] A **first officer** is second-in-command of the aircraft's operation after the captain.

flight [N-COUNT-U12] A **flight** is a trip that is taken through the air in some form of transportation.

flight attendant [N-COUNT-U1] A **flight attendant** makes sure that passengers are comfortable and safe during a flight.

flight crew [N-COUNT-U1] A **flight crew** is composed of airline employees who operate an aircraft during travel.

Glossary

- flight deck** [N-COUNT-U8] A **flight deck** is the front portion of an aircraft that houses the controls. It is where the pilots sit in order to operate an aircraft during a flight.
- flight dispatcher** [N-COUNT-U2] A **flight dispatcher** plans and monitors flight routes to keep passengers and crew members safe.
- flight officer** [N-COUNT-U1] A **flight officer** is responsible for specific tasks aboard an aircraft such as planning routes or advising the pilot.
- food service** [ADJ-U3] **Food service** workers prepare and sell meals to people in the airport.
- fuselage** [N-COUNT-U6] A **fuselage** is the central part of an aircraft's body.
- galley** [N-COUNT-U8] A **galley** is an area on an aircraft where food and beverages are stored, jumpseats are located, and emergency equipment is stored.
- gate** [N-COUNT-U4] A **gate** is the location where passengers assemble to board their plane.
- gate agent** [N-COUNT-U2] A **gate agent** manages ticketing and other customer service duties at the boarding gate of an airport.
- grooming** [N-UNCOUNT-U10] **Grooming** is the care that a person takes in his or her personal appearance.
- ground controller** [N-COUNT-U3] A **ground controller** directs planes before takeoff and after landing to prevent accidents on the runway.
- ground crew** [N-COUNT-U2] A **ground crew** is an airline's employees who work on the ground helping passengers and maintaining the aircraft.
- ID badge** [N-COUNT-U11] An **ID badge** is a card, usually with a photograph, that gives information about a person for security purposes.
- identification** [N-UNCOUNT-U5] **Identification** is a card or a document that gives proof of who someone is.
- illness** [N-UNCOUNT-U9] An **illness** is a sickness that could result from exposure to germs.
- image** [N-UNCOUNT-U11] **Image** is the appearance that someone projects to others.
- intercontinental** [ADJ-U12] If something is **intercontinental**, it extends among continents.
- international** [ADJ-U12] If something is **international**, it involves two or more countries.
- jacket** [N-COUNT-U11] A **jacket** is a short, lightweight coat.
- jewelry** [N-UNCOUNT-U10] **Jewelry** is something someone wears for decoration, such as rings, necklaces, and earrings.
- jumpseat** [N-COUNT-U8] A **jumpseat** is a folding seat on an aircraft that is used by crew members, usually located in a galley or flight deck.
- landing gear** [N-UNCOUNT-U6] **Landing gear** is the structure that supports an aircraft while it is on the ground and which allows it to take off and land.
- lavatory** [N-COUNT-U8] A **lavatory** is a room that contains a toilet and a sink.
- layover** [N-COUNT-U12] A **layover** is a period of time in between flights.
- lift** [V-T-U9] To **lift** something is to pick it up.
- lightning** [N-UNCOUNT-U15] **Lightning** is a short electrical discharge that produces a flash of light in the sky.
- lineman** [N-COUNT-U2] A **lineman** fuels, parks, and tows aircraft on the ground.
- long-haul** [ADJ-U12] If a flight is **long-haul**, it travels for a long distance.
- makeup** [N-UNCOUNT-U10] **Makeup** is products such as lipstick and powder which are applied to a person's face in order to enhance appearance.
- mayday** [PROWORD-U14] **Mayday** is a radio proword meaning that the speaker's aircraft is in immediate danger.

mechanic [N-COUNT-U3] A **mechanic** checks and repairs the plane to ensure that everything is running properly.

mechanical failure [N-COUNT-U15] A **mechanical failure** means that some part of the machinery is broken or not working properly.

metal detector [N-COUNT-U5] A **metal detector** is a device that detects evidence of metal in something.

narrow-body airliner [N-COUNT-U13] A **narrow-body airliner** is a small commercial aircraft that has one passenger aisle with seats on either side of the aisle.

necklace [N-COUNT-U10] A **necklace** is a piece of jewelry that is worn around the neck.

negative [PROWORD-U14] **Negative** is a radio proword meaning "no".

non-stop [ADJ-U12] If a flight is **non-stop**, it goes from one location to another without stopping.

nose [N-COUNT-U6] A **nose** is the front part of an aircraft.

over [PROWORD-U14] **Over** is a radio proword that signals the speaker is done speaking.

overhead [ADJ-U8] If something is **overhead**, it means that it is directly above someone or something.

passenger [N-COUNT-U3] A **passenger** is a person who travels on a plane.

passenger service agent [N-COUNT-U2] A **passenger service agent** provides customer service at the ticket counter, gates, and baggage areas.

pat down [V-T-U5] To **pat down** someone is to search a person's outer clothing, to check if they are carrying any weapons or illegal drugs, usually at an airport.

phonetic alphabet [N-COUNT-U14] A **phonetic alphabet** is a system for ensuring clear communication over radio by replacing letters with words.

physically demanding [ADJ-U9] If a task is **physically demanding**, it is challenging and very tiring.

pilot [N-COUNT-U1] A **pilot** is responsible for the operation and safety of a flight.

plain English [N-UNCOUNT-U14] **Plain English** is normal, everyday speech that is usually not used in radio transmissions.

prohibited [ADJ-U5] If something is **prohibited**, it is not allowed.

purser [N-COUNT-U1] A **purser** is a senior flight attendant who is in charge of a specific part of an aircraft's cabin.

ramp agent [N-COUNT-U2] A **ramp agent** directs aircraft to and away from an airport gate.

regional airliner [N-COUNT-U13] A **regional airliner** is a small commercial aircraft holding no more than 100 passengers that makes short-haul flights.

regional jet [N-COUNT-U13] A **regional jet** is a turbofan-powered aircraft used for short-to medium-haul flights.

regulation [N-COUNT-U11] A **regulation** is a rule that states how something must be done.

restricted [ADJ-U4] If an area is **restricted**, it is not open to the general public.

ring [N-COUNT-U10] A **ring** is a circular piece of jewelry that is worn on a finger.

roger [PROWORD-U14] **Roger** is a radio proword meaning the speaker received a message.

row [N-COUNT-U7] A **row** is a line of seats in an aircraft.

runway [N-COUNT-U4] A **runway** is a special roadway that planes use when taking off and landing.

scan [V-T-U5] To **scan** something is to carefully look over all parts of it.

scanner [N-COUNT-U5] A **scanner** is a machine that examines a person or object.

screener [N-COUNT-U3] A **screener** checks passengers' luggage to ensure that it does not contain unsafe or illegal items.

seat [N-COUNT-U7] A **seat** is a place for a passenger to sit while aboard an aircraft.

security checkpoint [N-COUNT-U4] A **security checkpoint** is an area of the airport that checks the passengers and their luggage for dangerous objects.

Glossary

security personnel [N-UNCOUNT-U3] **Security personnel** ensure that the airport and aircraft are safe by watching for suspicious activity and investigating potential threats.

senior crew member [N-COUNT-U1] A **senior crew member** is a flight attendant who has been promoted, but does not yet have the responsibilities of a purser.

service manager [N-COUNT-U1] A **service manager** is a senior flight attendant who oversees all flight attendants and pursers on board an aircraft.

short-haul [ADJ-U12] If a flight is **short-haul**, it only travels for a short distance.

size restriction [N-COUNT-U9] A **size restriction** is the limit on the length and height of luggage that is allowed to be carried onto the airplane by passengers.

skirt [N-COUNT-U11] A **skirt** is a piece of clothing that is worn by females which hangs from the waist and does not have legs.

slacks [N-UNCOUNT-U11] **Slacks** are a pair of loose-fitting, tailored pants.

snow [N-UNCOUNT-U15] **Snow** is frozen ice crystals falling from the sky in little white flakes.

stand by [V-I-U14] To **stand by** is to wait for further information or instructions.

station agent [N-COUNT-U2] A **station agent** directs passengers to boarding areas, and checks tickets, and seat assignments.

stockings [N-UNCOUNT-U11] **Stockings** are leg coverings made of silk, nylon, or wool that are worn by females, usually paired with dresses or skirts.

storage bin [N-COUNT-U8] A **storage bin** is a compartment for placing items while they are not in use.

storm [N-COUNT-U15] A **storm** is a forceful weather occurrence that can include wind, rain, or other precipitation.

strenuous [ADJ-U9] If a task is **strenuous**, it requires a large amount of effort.

tattoo [N-COUNT-U10] A **tattoo** is a permanent design made on the skin using ink.

taxiway [N-COUNT-U4] A **taxiway** connects the different areas of a runway together.

terminal [N-COUNT-U4] A **terminal** is a building where passengers transfer on or off a plane.

ticket agent [N-COUNT-U2] A **ticket agent** books flights, assigns seats, and assists with any other flight problems customers may have.

tie [N-COUNT-U11] A **tie** is a piece of fabric worn around the neck, under a shirt collar, then knotted in front so the ends hang down.

tie bar [N-COUNT-U10] A **tie bar** is a pin or clip used to hold the back and front pieces of a tie together.

tire [N-COUNT-U6] A **tire** is a rubber part that fits around a wheel.

travel class [N-COUNT-U7] A **travel class** is the quality of accommodations on an aircraft.

turbine engine [N-COUNT-U6] A **turbine engine** is an engine that uses exhaust to provide propulsion.

turbofan [ADJ-U13] A **turbofan** is an aircraft that uses a turbine engine to power fans and create thrust.

turboprop [ADJ-U13] A **turboprop** is an aircraft that uses a turbine engine to turn a propeller and create thrust.

turboprop engine [N-COUNT-U6] A **turboprop engine** is a type of turbine engine that uses a propeller to create thrust.

unable [ADJ-U14] If someone is **unable**, he or she cannot comply with instructions.

uniform [N-COUNT-U11] A **uniform** is a set of clothes worn by people in certain jobs to make them easily recognizable.

unsafe [ADJ-U15] If something is **unsafe**, it is dangerous or not secure.

wheel [N-COUNT-U6] A **wheel** is a rolling part that allows a vehicle, such as an airplane, to move smoothly along the ground.

wide-body airliner [N-COUNT-U13] A **wide-body airliner** is a large commercial aircraft that has two passenger aisles with seats on either side of the aisles.

window [N-COUNT-U7] A **window** is a space in a wall with clear glass or plastic in it that lets in light and allows someone to see inside or outside.

wing [N-COUNT-U6] A **wing** is one of two structures attached to the fuselage of an aircraft that create lift needed to fly.

wings [N-UNCOUNT-U11] **Wings** is a badge that is worn by flight attendants and members of the flight crew. These badges are usually worn on the uniform jacket.

x-ray machine [N-COUNT-U5] An **x-ray machine** uses electromagnetic radiation to see inside of things.