# UNIT 1: TOURIST PLACES 6 (HOTEL 2)

1. **Read and write the corresponding word next to the definition.**

| | | | | |
|---|---|---|---|---|
| bell boy | lobby | front desk | receptionist | key card |
| towel | complimentary | pillow cases | cab | room service |
| kitchenette | vacancy | reservation | room charge | stay |
| amenities | housekeeping | wake-up call | deposit | luggage |

An arrangement you make to keep a room for you at a hotel: _____

A plastic card used to open your hotel room door: _____

Extra things or services that make your stay comfortable, like shampoo, free Wi-Fi, parking, etc. _____

Bags or suitcases you take when you travel: _____

A hotel worker who carries your luggage and shows you to your room: _____

A taxi; a car you pay to take you somewhere: _____

Free of charge: _____

Money you pay in advance that may be returned later: _____

The main desk at the hotel where you check in and out: _____

The staff who clean the rooms: _____

The person who welcomes guests and helps them at the front desk: _____

A small kitchen in a hotel room: _____

The time you spend at a hotel: _____

The main entrance area of a hotel: _____

The basic price for renting a hotel room, not including food, taxes, or other services: _____

A piece of cloth used for drying your body after a shower: _____

Covers for pillows: _____

A service provided in a hotel allowing guests to order food and drink to be brought to their rooms: _____

An available room at the hotel: _____

A phone call from the hotel to wake you up: _____

LIVEWORKSHEETS

2. **Read and answer by writing expressions used in hotel conversations:**

You're a receptionist at The Coral hotel. What do you say to welcome a guest?

_____

You're a guest. You use your name to book a room. What do you say to the receptionist about your booking?

_____

You're a receptionist. Ask the guest to give you his/ her passport politely.

_____

You're a guest. Ask the receptionist if you can have free breakfast at the hotel.

_____

You're a guest. Which question do you ask to find out the breakfast time?

_____

You're a receptionist. Tell the guest that water and snacks in their room are free of charge.

_____

What word does the receptionist use to refer to things like shampoo, soap, and free Wi-fi?

_____

You're a guest. There's a stain on your bed sheet. What do you say to the receptionist?

_____

You're a guest. You want to wake up at 5:30 a.m. Ask the receptionist to wake you up politely.

_____

You're a receptionist. After the check-in procedure is done, what do you say to the guest before they go to their room?

_____

You're a receptionist. What expression do you use to offer the guest an extra night?

_____

You're a guest. How would you politely ask for new towels?

_____

You're a guest. What can you say if you want to know if the snacks in your room are free?

_____

You're a guest. What do you say to the receptionist to ask for a taxi? _____

LIVEWORKSHEETS