

LEVEL 11 REVIEW WORKSHEET – Advanced Communication Skills

Instructor: Marilyn Alvarado Course: English Level 11

Name: _____ Date: _____

Part 1 – Describing Emotions and Reactions (8 pts)

Use “look” or “seem” + an emotion adjective to describe how these people might appear.

Example → He looks shocked because he just read bad news.

1. A student just received a surprise birthday gift. →

2. Someone’s boss yelled at them in front of everyone. →

3. A woman is waiting for an important call but it hasn’t come yet. →

4. A man just found out he won the lottery. →

Part 2 – Reacting to Situations (10 pts)

Complete each sentence using: lose your temper / stay calm / can’t stand / gets on my nerves / couldn’t believe my eyes

1. When people interrupt me all the time, it really _____.
2. She _____ when she saw the bill — it was \$500!
3. I try to _____ even when things go wrong at work.
4. He completely _____ when he heard someone insult his family.
5. I _____ people who always complain about everything.

Part 3 – Empathizing with Others (10 pts)

Respond using empathetic language from the box.

I’m sorry to hear that. It must be hard for you.

I can see how that would be difficult.

I’m glad you told me. Let me know if I can help.

I want to make sure I understand... Are you saying that ... ?

It sounds like you’re feeling ..., is that right?

1. Your classmate failed the driving test for the second time. →

2. A coworker tells you their pet passed away. →

3. Your friend feels nervous about giving a presentation. →

4. A student says they’re overwhelmed with assignments. →

Part 4 – Giving Good News (10 pts)

Use informal, friendly expressions to share good news: Guess what? You’ll never believe this!

I’ve got some great news! You’ll be glad to hear that ... That’s fantastic!

1. A: Guess what? _____!
2. B: No way! That's fantastic! When did that happen?
3. A: _____ You'll be glad to hear that our project was approved!
4. Write your own mini dialogue sharing good news with a friend:

Bonus – Reflection & Writing (7 pts)

In which situations do you usually react with strong emotions? Describe one real or imaginary moment. Write 5–6 sentences using at least three of the following expressions:
looked shocked / lost my temper / couldn't believe my eyes / it got on my nerves / I stayed calm / I was thrilled / I'm sorry to hear that / guess what