



Complete the conversation with the words from the list.

Gareth Hi, Blanka. How ¹ _____ *can I help* _____?

Blanka It's my printer. It ² _____
give me clean print-outs of anything. It just messes them up.

Gareth What exactly ³ _____
'messes them up'?

Blanka Well, it ⁴ _____ missing lines and you can hardly read it.

Gareth Don't worry, it ⁵ _____
it could simply be a printing-head problem.
⁶ _____ cleaning them?

Blanka No. I didn't know I had to.

Gareth Yes, I ⁷ _____
clean the heads regularly so that this doesn't happen again. I'll show you. There, that
⁸ _____.

Blanka Oh, that's much better, Gareth. Thanks!

Gareth You're welcome. Although from now on, I'd clean the heads regularly
⁹ _____.