

Inside BrightTech Solutions

BrightTech Solutions is a company that creates software for small businesses. Each department has specific tasks.

The **Sales department** _____ new clients and **Marketing** _____ the company's products at trade fairs.

The **Research and Development (R&D)** department _____ new software programs and _____ that they work correctly before release.

The **Customer Services** department _____ customer questions and **IT department** _____ them when they have technical problems.

The **Human Resources (HR)** department _____ hiring new employees and organizing staff training sessions.

All departments work together to make sure the company is successful.

Answer the following questions according to the previous text.

1. Which department contacts new clients?

- a) Customer Services
- b) Sales department
- c) HR

2. Who develops new software programs?

- a) R&D
- b) HR
- c) Logistics

3. Which department organizes staff training?

- a) Sales department
- b) Marketing
- c) HR

4. Which department promotes the company's products?

- a) HR
- b) Sales department
- c) Marketing

5. Who supports customers with technical problems?

- a) IT
- b) Logistics
- c) Customer Services