Choose the correct verb to describe the departments of this company.

Inside BrightTech Solutions

BrightTech Solutions is a company that creates software for small businesses. Each department has specific tasks.

The **Sales department** _____ new clients and **Marketing** _____ the company's products at trade fairs.

The **Research and Development (R&D)** department _____ new software programs and _____ that they work correctly before release.

The **Customer Services** department _____ customer questions and **IT department** _____ them when they have technical problems.

The **Human Resources (HR)** department _____ hiring new employees and organizing staff training sessions.

All departments work together to make sure the company is successful.

Answer the following questions according to the previous text.

1. **Which department contacts new clients?**
   a) Customer Services
   b) Sales department
   c) HR
2. **Who develops new software programs?**
   a) R&D
   b) HR
   c) Logistics
3. **Which department organizes staff training?**
   a) Sales department
   b) Marketing
   c) HR
4. **Which department promotes the company's products?**
   a) HR
   b) Sales department
   c) Marketing
5. **Who supports customers with technical problems?**
   a) IT
   b) Logistics
   c) Customer Services

LIVEWORKSHEETS