

Choose the correct verb to describe the departments of this company.

Inside BrightTech Solutions

BrightTech Solutions is a company that creates software for small businesses. Each department has specific tasks.

The **Sales department** _____ new clients and **Marketing** _____ the company's products at trade fairs.

The **Research and Development (R&D)** department _____ new software programs and _____ that they work correctly before release.

The **Customer Services** department _____ customer questions and **IT department** _____ them when they have technical problems.

The **Human Resources (HR)** department _____ hiring new employees and organizing staff training sessions.

All departments work together to make sure the company is successful.

Answer the following questions according to the previous text.

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| 1. Which department contacts new clients? | 4. Which department promotes the company's products? |
| a) Customer Services | a) HR |
| b) Sales department | b) Sales department |
| c) HR | c) Marketing |
| 2. Who develops new software programs? | 5. Who supports customers with technical problems? |
| a) R&D | a) IT |
| b) HR | b) Logistics |
| c) Logistics | c) Customer Services |
| 3. Which department organizes staff training? | |
| a) Sales department | |
| b) Marketing | |
| c) HR | |