

6. Ordering – La commande

**In LiveWorksheets, the spelling must be exact.
If you misspell the word, it will be counted wrong.**

Type the correct vocabulary word into the text box in each sentence. Some sentences have more than one text box. Be careful of your spelling!

Exercice 5 Les mots à connaître : Ordering

Complétez les phrases avec tous les mots de l'encadré en les conjuguant ou en les mettant au pluriel si nécessaire.

- All of our are covered by a 5 year on parts and labor*.
- If you are not entirely satisfied with the Ergo desk chair, please it and you will receive a complete
- A sells to the general public, whereas a sells to shops.
- Our chief is retiring next year, so one of the assistant buyers will replace her.
- All headphones with the number W1651 are Could you please contact the for an exchange?
- Receive a digital radio for every 4 boxes of pens ordered.
- Send the voucher, along with proof of purchase*, to receive a \$50 off the cost of our new laptop.
- is a very useful time-saving service. You on the Internet and then go to the store to pick up the
- I'm afraid the shipping you charged* me for does not correspond to the amount on the I received before ordering.
- Our of spare parts* is getting low, we need to contact our to place a new order.
- To receive a special 5%, you must take our survey* before the of May 4th.

Write the letter (only the LETTER) of the correct response in the text box.

Exercice 6 Les familles de mots

Complétez chaque phrase avec le mot qui convient.

- One of the most common is a failure to turn off automatically.
 - defect
 - defective
 - defected
 - defects
- Mr. Delfino is responsible for the department.
 - purchase
 - purchased
 - purchaser
 - purchasing
- I would like to return the because it is faulty.
 - good
 - goods
 - merchandise
 - merchandising

VOCABULARY Quiz 6 QUIZ

- 4 Our latest desk lamp model at \$29.99.
- (A) retail
 - (B) retails
 - (C) retailer
 - (D) retailing
- 5 The is void if the seal is broken.
- (A) warrant
 - (B) warranted
 - (C) warranty
 - (D) warrantee
- 6 Since the new opened directly opposite our store, sales have dropped dramatically.
- (A) discount
 - (B) discounter
 - (C) discounted
 - (D) discounting
- 7 During, every piece of stock must be counted.
- (A) stocking
 - (B) stockholding
 - (C) stockbroking
 - (D) stocktaking
- 8 The price you us is double the estimate we received from the competition!
- (A) quote
 - (B) quoted
 - (C) quotation
 - (D) quota
- 9 When an increase in prices is announced, people have a tendency to basic nonperishable goods.
- (A) stock
 - (B) stocking
 - (C) stocker
 - (D) stockpile
- 10 The CEO paid our department a by choosing us as the example to follow.
- (A) compliment
 - (B) complimentary
 - (C) complement
 - (D) complementary

Exercice 7 Les prépositions

Complétez les phrases avec les prépositions de la liste.

in – on – out of – in

- 1 Excuse me, I'm looking for the Shredder 3000. Do you have any stock?
- 2 I'm terribly sorry, Madam. The Shredder 3000 is stock at the moment. Would you like to preorder one?
- 3 You can purchase this mattress a trial basis. If you don't like it, then return it to us within 30 days and get a full refund.
- 4 It's generally cheaper to buy things like rice and cereal bulk rather than in small packets.

Exercice 8 Les synonymes

Trouvez un synonyme du mot entre parenthèses dans l'encadré *Ordering* p. 50.

- 1 A rival firm is selling exactly the same product at a massive (reduction).
- 2 Our current electricity (provider) is running a promotional campaign.
- 3 There are 5 (articles) in your virtual cart. Go to checkout?
- 4 It is essential to ask for a shipping (estimate) before signing any contract.
- 5 We undertake to replace or refund any (faulty) product, no questions asked.
- 6 Buy 3 pots of special bathroom paint and get a (free) one!