



I'm sorry, I need to speak to a manager. I just come back to my room and it's a mess.



Oh, I am so sorry about that. What happen?



Well, when I leave this morning, I put a "Do Not Disturb" sign on the door. But when I return, the sign was gone. I think housekeeping enter the room.



I see. What exactly did you see?



The bed was not made, and there is dirty towels on the floor. I also look for my laptop, but it was not there.



Oh dear. Let me check with our housekeeping team immediately. We will find out what happened.