

# 1 VOCABULARY in a hotel

1101 - Audio 1.46  
1.1 Practical English: How do you spell it?  
Audio 1.46  
Duoc UC

## a Match the words and symbols.



reception /rɪ'septʃn/

the elevator /'elə'veɪtər/

a single room  
/ˈsɪŋgl rum/

a double room  
/'dʌbl rum/

the first (second, third, etc.) floor /fərst flɔr/

## 2 INTRODUCTION



a **1.47** Watch or listen to Jenny and Rob. Mark the sentences **T** (true) or **F** (false).

- 1 Rob lives and works in London.
- 2 He's a writer for a magazine.
- 3 The name of his magazine is *London 20seven*.
- 4 Jenny is British.
- 5 She's an assistant editor.
- 6 It's her second time in the UK.

b Watch or listen again. Complete the **You hear** phrases.



 You Hear	You Say 
Good evening, madam.	Hello. I have a reservation. My name's Jennifer Zielinski.
Can you _____ that, please?	Z-I-E-L-I-N-S-K-I.
For five nights?	Yes, that's right.
Can I have your passport, please?	Just a second...Here you are.
Thank you. Can you sign here, _____? Thank you.	
Here's your _____. It's room 306, on the third floor.	
The _____ is over there.	The lift? Oh, the elevator.
Yes. Enjoy your stay, Ms. Zielinski.	Thank you.

**4**  **VIDEO****JENNY TALKS TO ROB**

a  **1.51** Watch or listen. Mark the sentences **T** (true) or **F** (false).

- 1 Jenny has a coffee.
- 2 She is in London on business.
- 3 The waitress is German.
- 4 Jenny calls Rob Walker.
- 5 Jenny is tired.
- 6 Their meeting is at 10:00.



e Look at the **Social English** phrases. Who says them: **Jenny**, **Rob**, or the **waitress**?



### Social English

- 1  I'm here on business.
- 2  I'm from New York. What about you?
- 3  No problem.
- 4  This is Rob. Rob Walker.
- 5  That's perfect.
- 6  It's time for bed.





**g** Complete conversations A–F with **Social English** phrases 1–6. Practice with a partner.

A	Hi. Is that Jennifer? <b>4</b>	Hello, Rob.
B	Oh look! It's 11:30! <input type="checkbox"/>	Goodnight.
C	Hi. Are you here on vacation? <input type="checkbox"/>	No, <input type="checkbox"/>
D	<input type="checkbox"/>	I'm from London.
E	Can I have a coffee, please? <input type="checkbox"/>	Sure. <input type="checkbox"/>
F	Here's your coffee. Milk and sugar are on the table. <input type="checkbox"/>	Thanks. <input type="checkbox"/>

**Social English**

- 1  I'm here on business.
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- 3  No problem.
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- 5  That's perfect.
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