

Hotel Check-out Conversation Listen to the audio and choose the correct answer.

1. Receptionist: .....

Guest: It's room 608.

a.

b.

c.

d.

2. Receptionist: Thank you. .....

Guest: Sure. My name is Peter Johnson.

a.

b.

c.

d.

3. Receptionist: Let me check... Yes, Mr. Johnson. You stayed with us for 3 nights, from July 5th to July 8th.

Guest: .....

a.

b.

c.

d.

4. Receptionist: .....

Guest: Yes, everything was perfect. Thank you.

a.

b.

c.

d.

5. Receptionist: Here is your bill, Ms. Maria. .....

Guest: Okay. I see there's an extra charge for the minibar.

a.

b.

c.

d.

6. Guest: I see there's an extra charge for the minibar.

Receptionist: .....

Guest: I understand. How would you like me to pay?

a.

b.

c.

d.

7. Receptionist: You can pay by cash or credit card.

Guest: 

- a.
- b.
- c.
- d.

8. Receptionist: Great. 

Guest: Done.

- a.
- b.
- c.
- d.

9. Receptionist: 

Guest: Yes, I really enjoyed the service and facilities.

- a.
- b.
- c.
- d.

10. Guest: I'll definitely come back on my next visit.

Receptionist: 

- a.
- b.
- c.
- d.

11. Guest: 

Receptionist: Thank you for your feedback. We're glad to hear that.

- a.
- b.
- c.
- d.

12. Guest: Thank you. Have a nice day!

Receptionist: 

- a.
- b.
- c.
- d.

13. Guest: Done.

Receptionist: 

- a.
- b.
- c.
- d.

14. Receptionist: *Let me check.. Yes, Mr. Johnson.* 

Guest: *That's right.*

a.  b.

c.  d.

15. Guest: 

Receptionist: *You can pay by cash or credit card.*

a.  b.

c.  d.