


*Hotel Check-out Conversation Listen to the audio and choose the correct answer.*

1. Receptionist: .....


Guest: It's room 608.

- |    |    |
|----|----|
| a. | b. |
| c. | d. |

2. Receptionist: Thank you. .....

Guest: Sure. My name is Peter Johnson.

- |    |    |
|----|----|
| a. | b. |
| c. | d. |

 3. Receptionist: Let me check... Yes, Mr. Johnson. You stayed with us for 3 nights, from July 5th to July 8th.

Guest: .....

- |    |    |
|----|----|
| a. | b. |
| c. | d. |

4. Receptionist: .....

Guest: Yes, everything was perfect. Thank you.

- |    |    |
|----|----|
| a. | b. |
| c. | d. |

5. Receptionist: Here is your bill, Ms. Maria. .....

Guest: Okay. I see there's an extra charge for the minibar.

- |    |    |
|----|----|
| a. | b. |
| c. | d. |

6. Guest: I see there's an extra charge for the minibar.

Receptionist: .....

Guest: I understand. How would you like me to pay?

- |    |    |
|----|----|
| a. | b. |
| c. | d. |

7. Receptionist: You can pay by cash or credit card.

Guest:  .....

- |    |    |
|----|----|
| a. | b. |
| c. | d. |

8. Receptionist: Great.  .....

Guest: Done.

- |    |    |
|----|----|
| a. | b. |
| c. | d. |

9. Receptionist:  .....

Guest: Yes, I really enjoyed the service and facilities.

- |    |    |
|----|----|
| a. | b. |
| c. | d. |

10. Guest: I'll definitely come back on my next visit.

Receptionist:  .....

- |    |    |
|----|----|
| a. | b. |
| c. | d. |

11. Guest:  .....

Receptionist: Thank you for your feedback. We're glad to hear that.

- |    |    |
|----|----|
| a. | b. |
| c. | d. |

12. Guest: Thank you. Have a nice day!


Receptionist:  .....

- |    |    |
|----|----|
| a. | b. |
| c. | d. |

13. Guest: Done.

Receptionist:  .....

- |    |    |
|----|----|
| a. | b. |
| c. | d. |

14. Receptionist: Let me check..Yes, Mr. Johnson. 

Guest: That's right.

a.

b.

c.

d.

15. Guest: 

Receptionist: You can pay by cash or credit card.

a.

b.

c.

d.