

**TEST**  
(Unit 2)

**Choose the correct option.**

1. A \_\_\_\_\_ department is a bond between a brand and a customer.
  - sales
  - production
  - plant
  
2. The company where I work went global when it bought a small \_\_\_\_\_ in India.
  - accounting
  - branch
  - subsidiary
  
3. Several \_\_\_\_\_ in different regions have already implemented a new innovative online service tool.
  - pop-up stores
  - branches
  - sales
  
4. I was \_\_\_\_\_ if you wanted to go with me to this event?
  - afraid
  - thinking
  - wondering
  
5. To form an \_\_\_\_\_ you need to group several companies under a coordinating center that controls their actions and shares their purpose.
  - umbrella organization
  - accounting
  - outlet
  
6. - I'm working late tonight and can't go with you. - Oh, what \_\_\_\_\_!
  - the shame
  - a shame
  - shaming
  
7. Big brands usually open \_\_\_\_\_ on holidays to attract customers with special discount offers.
  - production
  - sales

- pop-up stores

8. Would you like \_\_\_\_\_ to the corporate party tonight?

- to go
- go
- going

9. Do you fancy \_\_\_\_\_ to the cinema tonight?

- going
- to go
- go

10. I was very late. When I arrived, the conference \_\_\_\_\_.

- was already starting
- started
- had already started

11. Last year I \_\_\_\_\_ to Japan.

- travelled
- had travelled
- was travelling

12. When I \_\_\_\_\_ lunch, the phone \_\_\_\_\_

- was having/ rang
- had/ rung
- was having/ had rung

13. Yesterday I \_\_\_\_\_ till night!

- worked
- was working
- had worked

14. He \_\_\_\_\_ three messages two minutes ago.

- had received
- was receiving
- received

15. In 2019, Apple \_\_\_\_\_ to 139,000 employees around the world.

- grew
- was growing
- had grown

16. Amazon \_\_\_\_ the world's second most valuable brand in 2019.

- had been
- was
- was been

17. Oh no! I think before closing the document I \_\_\_\_ it.

- didn't save
- wasn't saved
- hadn't saved

18. Ann \_\_\_\_ for a while, because she \_\_\_\_ her maternity leave last month.

- wasn't working/started
- didn't work/started
- wasn't working/had started

19. That's all I wanted to say. Thank you very much for \_\_\_\_\_.

- listening
- listened
- listen

20. Tell the audience not to take \_\_\_\_\_, say you'll provide the e-version afterwards..

- words
- notes
- lists