Conversation 1

Manager: Good evening, Willowtree (1) ..... How can I help?

Customer: Hello, I'd like to make a (2) ..... in your (3) ..... for next Saturday evening.

Manager: Next Saturday? If you (4) ..... on, I'll just check ... So ... For how many (5).....?

Customer: I need a (6) ..... for (7)..... - it's my husband's 30th birthday, so we're having a (8)..... dinner.

Conversation 2

Sales assistant: Good afternoon, can I help you?

Customer: Yes, I'm (9)..... for a (10)..... for my sister. She's going to be (11)..... next week. So I thought a piece of (12) ..... would be nice.

Sales assistant: Good (13) .....! Do you have anything (14) ..... in mind - a (15) ....., perhaps?

Customer: Mm, she has so many necklaces. I was thinking of a pair of (16) ....., possibly.

Sales assistant: Does she have a (17) ..... colour?

Customer: Mm, she likes blue ....

LIVEWORKSHEETS