



## 1 LISTENING

**a** Ask and answer the questions.

- When you go on holiday, where do you usually stay? Choose one or more places.  
 • hotel • hostel • camping in a tent  
 • apartment / house • with friends • another place
- Why do you like staying in this / these place(s)?

**b** Watch or listen to Part 1 and answer the questions.

- Who has won a competition?
- Can Dan and Martina use the prize?

**c** Watch or listen to Part 1 again. Complete the email. Put a word or number in each gap.

Dear <sup>1</sup> \_\_\_\_\_  
 Congratulations! You have won a weekend for  
<sup>2</sup> \_\_\_\_\_ people in the city of  
<sup>3</sup> \_\_\_\_\_. All your travel and hotel  
 expenses are included in the prize.  
 You can only use your prize on the weekend of  
<sup>4</sup> \_\_\_\_\_ <sup>5</sup> \_\_\_\_\_ July. Enjoy!



## 2 CONVERSATION SKILLS Showing surprise

**a** Look at the conversation. Underline the two ways that Dan shows surprise.

**MARTINA** I've won a competition.  
**DAN** Have you? Fantastic. What's the prize?  
**MARTINA** A weekend for two in Bath ...  
**DAN** Really? That's great.

**d** **Pronunciation** Listen again. Does the tone in a-d in 2c go up a little or a lot?

**b** Which question in 2a can you use to reply to any news?

**c** Match 1-4 with a-d. Listen and check your answers.

- |                                       |             |
|---------------------------------------|-------------|
| 1 I'm getting married.                | a Do you?   |
| 2 I really like grammar.              | b Have you? |
| 3 I went to New York for the weekend. | c Are you?  |
| 4 I've eaten an insect.               | d Did you?  |

## 3 LISTENING

**a** **3.86** Who do you think Dan and Martina gave the prize to? Watch or listen to Part 2 and check.

**b** **3.86** Watch or listen to Part 2 again. Complete the guest information card.

**IMPERIAL HOTEL**

Welcome to the  
**IMPERIAL HOTEL.**

Your room number is  
<sup>1</sup> \_\_\_\_\_.

Please join us for breakfast in  
 the dining room from  
<sup>2</sup> \_\_\_\_\_ to <sup>3</sup> \_\_\_\_\_.

Your check out time is  
<sup>4</sup> \_\_\_\_\_.

## 4 USEFUL LANGUAGE

### Checking in at a hotel

**a** Below are useful expressions for hotel guests. Which two expressions did Annie use?

- I've got a reservation for a double room for two nights.
- Is there a car park?
- Is breakfast included?
- Is there wi-fi in the room?
- What time is check out?
- Is there a safe in the room?

**b** Which four questions in 4a do we use to ask about things hotels can offer?

**c** **3.97** Complete the conversation between a guest and a hotel receptionist with sentences from 4a. Listen and check your answers.

**RECEPTIONIST** Hello, how can I help you?  
**GUEST** Hello. I <sup>1</sup> \_\_\_\_\_.  
**RECEPTIONIST** A double room? Your name, please?  
**GUEST** Morton.  
**RECEPTIONIST** Thank you. So, that's two nights?  
**GUEST** Yes. Is <sup>2</sup> \_\_\_\_\_?  
**RECEPTIONIST** Yes, it's from 6:30 am until 9:30 am in the dining room.  
**GUEST** Is <sup>3</sup> \_\_\_\_\_?  
**RECEPTIONIST** Yes, there is.  
**GUEST** And what <sup>4</sup> \_\_\_\_\_?  
**RECEPTIONIST** It's 11 o'clock on the day you leave.