



## How to ...

### make polite inquiries


**3 A**  **3.05** | Listen to a conversation between a group of new university students and a campus guide. Choose the things the students ask questions about.

- |                      |                 |
|----------------------|-----------------|
| 1 cinema             | 5 place to eat  |
| 2 gym                | 6 sports centre |
| 3 halls of residence | 7 shop          |
| 4 library            | 8 theatre       |

**B**  **3.05** | Complete second question so it means the same as the first question. Then listen and check.

- 1 Can we borrow e-books?  
Do you know \_\_\_\_\_?
- 2 What time does it open?  
Can you tell me \_\_\_\_\_?
- 3 Do they do pilates classes there?  
I'd like to know \_\_\_\_\_.
- 4 Where is the best place for lunch?  
Can you tell me \_\_\_\_\_?
- 5 Do they sell vegetarian food?  
Do you know \_\_\_\_\_?
- 6 How do we get to the campus shop from here?  
Can you tell us \_\_\_\_\_?

## PRONUNCIATION

**4**  **3.06** | **polite intonation** | Listen to the speakers. Is the intonation polite (P) or not polite (N)?


- 1 \_\_\_\_\_ 2 \_\_\_\_\_ 3 \_\_\_\_\_ 4 \_\_\_\_\_ 5 \_\_\_\_\_ 6 \_\_\_\_\_

## SPEAKING

**5 A** Complete the conversation between a student (S) and a receptionist (R) with one word in each gap.

- R: Hello.  
S: Hi! I'd <sup>1</sup> \_\_\_\_\_ to ask some questions about the gym.  
R: Sure. Go ahead.  
S: Could you tell <sup>2</sup> \_\_\_\_\_ what time it opens?  
R: Yes. It opens at 7 a.m. and closes at 9 p.m.  
S: Great! Do you know <sup>3</sup> \_\_\_\_\_ there are any running machines?  
R: I do. There are three running machines and three cycle machines. It's not a huge gym, but it's quite modern.  
S: Thanks. Also, I'd like to <sup>4</sup> \_\_\_\_\_ how much it is.  
R: £100 for the year, or £4 each time you use it.  
S: Fantastic! Can <sup>5</sup> \_\_\_\_\_ tell me if there are any dance classes?  
R: Yes, there are. The times are on our website.  
S: Can I <sup>6</sup> \_\_\_\_\_ if they are included in the yearly fee?  
R: No, they cost extra. £3 each time.  
S: OK, great. Thanks!

**B**  **3.07** | Listen and check.

**C**  **3.08** | You are the student in the conversation in Ex 5A. Listen and speak after the beep. Record the conversation if you can.

**D** Listen to your recording and compare it to the model in Ex 5B.