B 3.05 | Complete second question so it means the same as the first question. Then listen and check.

1 Can we borrow e-books?
Do you know _____?
2 What time does it open?
Can you tell me _____?
3 Do they do pilates classes there?
I'd like to know _____.
4 Where is the best place for lunch?
Can you tell me _____?
5 Do they sell vegetarian food?
Do you know _____?
6 How do we get to the campus shop from here?
Can you tell us _____?

PRONUNCIATION

4 3.06 | polite intonation | Listen to the speakers. Is the intonation polite (P) or not polite (N)?

1 ____ 2 ____ 3 ____ 4 ____ 5 ____ 6 ____

SPEAKING

5A Complete the conversation between a student (S) and a receptionist (R) with one word in each gap.

R: Hello.
S: Hi! I'd [1] _____ to ask some questions about the gym.
R: Sure. Go ahead.
S: Could you tell [2] _____ what time it opens?
R: Yes. It opens at 7 a.m. and closes at 9 p.m.
S: Great! Do you know [3] _____ there are any running machines?
R: I do. There are three running machines and three cycle machines. It's not a huge gym, but it's quite modern.
S: Thanks. Also, I'd like to [4] _____ how much it is.
R: £100 for the year, or £4 each time you use it.
S: Fantastic! Can [5] _____ tell me if there are any dance classes?
R: Yes, there are. The times are on our website.
S: Can I [6] _____ if they are included in the yearly fee?
R: No, they cost extra. £3 each time.
S: OK, great. Thanks!

B 3.07 | Listen and check.

C 3.08 | You are the student in the conversation in Ex 5A. Listen and speak after the beep. Record the conversation if you can.

D Listen to your recording and compare it to the model in Ex 5B.

How to ...

make polite inquiries

3A 3.05 | Listen to a conversation between a group of new university students and a campus guide. Choose the things the students ask questions about.

1 cinema
2 gym
3 halls of residence
4 library
5 place to eat
6 sports centre
7 shop
8 theatre

LIVEWORKSHEETS