

**PART 2 Questions 11–20****Questions 11–14***Choose the correct letter, A, B or C.***Matthews Island Holidays**

11 According to the speaker, the company

- A has been in business for longer than most of its competitors.
- B arranges holidays to more destinations than its competitors.
- C has more customers than its competitors.

12 Where can customers meet the tour manager before travelling to the Isle of Man?

- A Liverpool
- B Heysham
- C Luton

13 How many lunches are included in the price of the holiday?

- A three
- B four
- C five

14 Customers have to pay extra for

- A guaranteeing themselves a larger room.
- B booking at short notice.
- C transferring to another date.

## Questions 15–20

Complete the table below.

Write **ONE WORD AND/OR A NUMBER** for each answer.

Timetable for Isle of Man holiday		
	Activity	Notes
Day 1	Arrive	Introduction by manager Hotel dining room has view of the 15 .....
Day 2	Tynwald Exhibition and Peel	Tynwald may have been founded in 16 ..... not 979.
Day 3	Trip to Snaefell	Travel along promenade in a tram; train to Laxey; train to the 17 ..... of Snaefell
Day 4	Free day	Company provides a 18 ..... for local transport and heritage sites.
Day 5	Take the 19 ..... railway train from Douglas to Port Erin	Free time, then coach to Castletown – former 20 ..... has old castle.
Day 6	Leave	Leave the island by ferry or plane