

c Complete the text with the noun form of the verbs in brackets.



A month ago, I bought a video game online for my son's birthday. I got a confirmation email back, which said that ¹delivery (deliver) would take about ten days. Two weeks later, I began to worry. I knew the seller had received my ²_____ (pay), but the video game hadn't arrived. So I decided to make a ³_____ (complain). I sent an email to the seller with a copy of the order confirmation as an ⁴_____ (attach). I received a ⁵_____ (respond) immediately, which said that the seller would look into the incident. After that, I heard nothing for three days, so I sent another email demanding an ⁶_____ (explain). This time I had more ⁷_____ (succeed), and the seller said he would send another copy of the game. If I don't receive it before my son's birthday, I'm going to ask for ⁸_____ (compensate).