

# "WORKING IN A SHOP"

## 5 Speakers Listening



You will hear five short extracts in which people are talking about work they did in shops. For the questions choose from the options (A-H) what each person says about their experience. Use the letters only once. There is one extra letter which you do not need to use.

- A. My confidence was sometimes affected by customers' attitudes. Speaker 1 \_\_\_\_\_
- B. I was pleased to discover that I had a good way with customers. Speaker 2 \_\_\_\_\_
- C. It made me appreciate the people I worked with. Speaker 3 \_\_\_\_\_
- D. The training I received didn't equip me to do my job well. Speaker 4 \_\_\_\_\_
- E. Customers were satisfied when they got a bargain. Speaker 5 \_\_\_\_\_
- F. I wasn't happy with some of the products in the shop.
- G. It was motivating to sell more than the other assistants.

