

"WORKING IN A SHOP"

5 Speakers Listening



You will hear five short extracts in which people are talking about work they did in shops. For the questions choose from the options (A-H) what each person says about their experience. Use the letters only once. There is one extra letter which you do not need to use.

A. My confidence was sometimes affected by customers' attitudes.

Speaker 1 _____

B. I was pleased to discover that I had a good way with customers.

Speaker 2 _____

C. It made me appreciate the people I worked with.

Speaker 3 _____

D. The training I received didn't equip me to do my job well.

Speaker 4 _____

E. Customers were satisfied when they got a bargain.

Speaker 5 _____

F. I wasn't happy with some of the products in the shop.

G. It was motivating to sell more than the other assistants.

