

C  Read the expressions below. Complete each box with a similar expression from the conversation. Then listen and check your answers.

Asking about preferences

Would you prefer ... or ... ?

Would you rather have ... or ... ?

Reminding someone of something

Don't forget to ...

Let me remind you to ...

D Match the sentences and the responses. Then practice with a partner.

- 1 May I help you? _____
- 2 Would you like a single room? _____
- 3 Would you prefer a garden or an ocean view? _____
- 4 Please remember to lock your door at night. _____
- 5 Don't forget to check out by 11:00. _____

- a. I don't know. Which one is cheaper?
- b. Eleven? I thought it was by noon.
- c. Actually, we need a double.
- d. Yes. I have a reservation for one night.
- e. I will. Thanks for the reminder.

Listening At a hostel

A  Listen to a backpacker check into a hostel. Complete the form with the correct information.

Sydney Backpackers

Type of room:

single double triple dorm

Number of nights? _____

Bathroom? yes no Breakfast? yes no

Method of payment:

cash credit card

Room number: _____



Don't forget to . . .

Complete the conversations with sentences from the box.

Don't forget to get to the station 20 minutes early.
Let me remind you to get there before 8:00 p.m.
Remember to look for plane tickets today.
✓ Would you like a bus ticket or a train ticket?
Would you prefer one bed or two beds?
Would you rather go to a warm place or a cold place?

✓ Mr. Harris Hello. Can I help you?

Richard Yes. I'd like a ticket for Chicago, please.

Mr. Harris OK. Would you like a bus ticket
or a train ticket ¹?

Richard Oh, well, which one is better?

Mr. Harris The bus takes longer, but it's cheaper.

Richard Hmm. . . . I'll take the bus. I'm going
on Saturday morning.

Mr. Harris Good. A bus leaves at 9:15.



2

Richard OK. Thanks.

✓ Blanca Hey, Erica. 1.

Erica Oh, yeah. Thanks. I'll look for the best tickets online after work.

2

Blanca Let's go somewhere hot, like the beach.

Erica OK. I'll look for some cheap tickets, and we can make plans tonight.

Blanca Great. Thanks.

✓ Ms. Ito Can I help you?

Shan Yes, I need a room for three nights.

Ms. Ito No problem. 1?

Shan One bed, please. Oh, and is there a restaurant in this hotel?

Ms. Ito Yes, there is. It's right over there. 2.
It closes at 8:30.

Speaking Role play

PAIR WORK Role-play the situation. Then change roles.

Student A: You want a room at a hotel. Student B is the clerk at the front desk.

Circle your preferences. Then check in.

- You want a **single / double** room.
- You want to stay for **two / three / four** nights.
- You **want / don't want** your own bathroom.
- You **want / don't want** breakfast.

Student B: You are the clerk at the front desk of a hotel. Check Student A in. At the end, remind him or her of something.

B: Can I help you?

A: Yes, thank you. I'd like a room, please.

B: All right. Would you prefer a single or a double?

A: I'd prefer ...

B: How many nights would you like to stay?

A: ...

B: ... And please don't forget ...

