

C Read the expressions below. Complete each box with a similar expression from the conversation. Then listen and check your answers.

Asking about preferences

Would you prefer ... or ...?

Would you rather have ... or ...?

Reminding someone of something

Don't forget to ...

Let me remind you to ...

D Match the sentences and the responses. Then practice with a partner.

- | | |
|---|---|
| 1 May I help you? _____ | a. I don't know. Which one is cheaper? |
| 2 Would you like a single room? _____ | b. Eleven? I thought it was by noon. |
| 3 Would you prefer a garden or an ocean view? _____ | c. Actually, we need a double. |
| 4 Please remember to lock your door at night. _____ | d. Yes. I have a reservation for one night. |
| 5 Don't forget to check out by 11:00. _____ | e. I will. Thanks for the reminder. |

Listening At a hostel

A Listen to a backpacker check into a hostel. Complete the form with the correct information.

Sydney Backpackers

Type of room:

☐ single ☐ double ☐ triple ☐ dorm

Number of nights? _____

Bathroom? ☐ yes ☐ no Breakfast? ☐ yes ☐ no

Method of payment:

☐ cash ☐ credit card

Room number: _____



Don't forget to ...

complete the conversations with sentences from the box.

Don't forget to get to the station 20 minutes early.
Let me remind you to get there before 8:00 p.m.
Remember to look for plane tickets today.
/ Would you like a bus ticket or a train ticket?
Would you prefer one bed or two beds?
Would you rather go to a warm place or a cold place?

Mr. Harris Hello. Can I help you?

Richard Yes. I'd like a ticket for Chicago, please.

Mr. Harris OK. Would you like a bus ticket
or a train ticket ¹ ?

Richard Oh, well, which one is better?

Mr. Harris The bus takes longer, but it's cheaper.

Richard Hmm. . . . I'll take the bus. I'm going
on Saturday morning.

Mr. Harris Good. A bus leaves at 9:15.



Richard OK. Thanks.

Blanca Hey, Erica. _____ ¹

Erica Oh, yeah. Thanks. I'll look for the best tickets online after work.
_____ ² ?

Blanca Let's go somewhere hot, like the beach.

Erica OK. I'll look for some cheap tickets, and we can make plans tonight.

Blanca Great. Thanks.

Ms. Ito Can I help you?

Shan Yes, I need a room for three nights.

Ms. Ito No problem. _____ ¹ ?

Shan One bed, please. Oh, and is there a restaurant in this hotel?

Ms. Ito Yes, there is. It's right over there. _____ ²
It closes at 8:30.

Speaking Role play

PAIR WORK Role-play the situation. Then change roles.

Student A: You want a room at a hotel. Student B is the clerk at the front desk.
Circle your preferences. Then check in.

- You want a **single** / **double** room.
- You want to stay for **two** / **three** / **four** nights.
- You **want** / **don't want** your own bathroom.
- You **want** / **don't want** breakfast.

Student B: You are the clerk at the front desk of a hotel. Check Student A in. At the end, remind him or her of something.

B: Can I help you?

A: Yes, thank you. I'd like a room, please.

B: All right. Would you prefer a single or a double?

A: I'd prefer...

B: How many nights would you like to stay?

A: ...

B: ... And please don't forget ...

