C Read the expressions below. Complete each box with a similar expression from the conversation. Then listen and check your answers.

Asking about preferences

_____

Would you prefer . . . or . . . ?

Would you rather have . . . or . . . ?

Reminding someone of something

_____

Don't forget to . . .

Let me remind you to . . .

D Match the sentences and the responses. Then practice with a partner.

1 May I help you? _____
2 Would you like a single room? _____
3 Would you prefer a garden or an ocean view? _____
4 Please remember to lock your door at night. _____
5 Don't forget to check out by 11:00. _____

a. I don't know. Which one is cheaper?
b. Eleven? I thought it was by noon.
c. Actually, we need a double.
d. Yes. I have a reservation for one night.
e. I will. Thanks for the reminder.

Listening At a hostel

A Listen to a backpacker check into a hostel. Complete the form with the correct information.

Sydney Backpackers

Type of room:

☐ single ☐ double ☐ triple ☐ dorm

Number of nights? _____

Bathroom? ☐ yes ☐ no **Breakfast?** ☐ yes ☐ no

Method of payment:

☐ cash ☐ credit card

Room number: _____



LIVEWORKSHEETS

Don't forget to . . .

omplete the conversations with sentences from the box.

Don't forget to get to the station 20 minutes early.
Let me remind you to get there before 8:00 p.m.
Remember to look for plane tickets today.
/ Would you like a bus ticket or a train ticket?
Would you prefer one bed or two beds?
Would you rather go to a warm place or a cold place?



. **Mr. Harris** Hello. Can I help you?

Richard Yes. I'd like a ticket for Chicago, please.

Mr. Harris OK. Would you like a bus ticket (1) or a train ticket (1)?

Richard Oh, well, which one is better?

Mr. Harris The bus takes longer, but it's cheaper.

Richard Hmm. . . . I'll take the bus. I'm going on Saturday morning.

Mr. Harris Good. A bus leaves at 9:15. _____ (2).

Richard OK. Thanks.

. **Blanca** Hey, Erica. _____ (1).

Erica Oh, yeah. Thanks. I'll look for the best tickets online after work. _____ (2)?

Blanca Let's go somewhere hot, like the beach.

Erica OK. I'll look for some cheap tickets, and we can make plans tonight.

Blanca Great. Thanks.

. **Ms. Ito** Can I help you?

Shan Yes, I need a room for three nights.

Ms. Ito No problem. _____ (1)?

Shan One bed, please. Oh, and is there a restaurant in this hotel?

Ms. Ito Yes, there is. It's right over there. _____ (2). It closes at 8:30.

LIVEWORKSHEETS

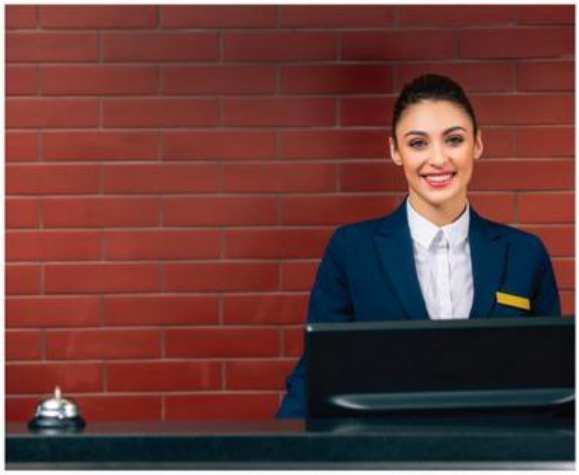
Speaking Role play

PAIR WORK **Role-play the situation. Then change roles.**

Student A: You want a room at a hotel. Student B is the clerk at the front desk. Circle your preferences. Then check in.

- You want a **single** / **double** room.
- You want to stay for **two** / **three** / **four** nights.
- You **want** / **don't want** your own bathroom.
- You **want** / **don't want** breakfast.

Student B: You are the clerk at the front desk of a hotel. Check Student A in. At the end, remind him or her of something.



B: *Can I help you?*

A: *Yes, thank you. I'd like a room, please.*

B: *All right. Would you prefer a single or a double?*

A: *I'd prefer . . .*

B: *How many nights would you like to stay?*

A: . . .

B: . . . *And please don't forget . . .*

LIVEWORKSHEETS