

Name: _____

Class: _____

Fill in the Blank

You will listen to a conversation between a hotel guest and a front desk receptionist. While listening, fill in the missing words in the dialogue below.

check-in

paid

help

luggage

room key

voucher

booked

Receptionist : Welcome to Star Hotel. How may I _____ you?

Guest : I have a reservation under the name Peter. I would like to _____.

Receptionist : Let me check, sir. I am sorry, I cannot find your reservation.

Guest : I _____ a king room for five nights. Please check again.

Receptionist : I am sorry, here it is. Have you already _____ for your stay?

Guest : Yes. Would you like to see the _____?

Receptionist : Yes, please, that would be great.

Guest : Here it is.

Receptionist : Here is your _____. Your room is on the fourth floor.

Your room number is 307. Do you need any help with your _____?

Guest : No, thanks. Where is the elevator?

Receptionist : It's over there, behind you. Have a nice day.