

Name: \_\_\_\_\_

Class: \_\_\_\_\_

# Fill in the Blank

You will listen to a conversation between a hotel guest and a front desk receptionist. While listening, fill in the missing words in the dialogue below. Focus carefully on the vocabulary used for making polite requests and hotel services.



towels

two

help

pillows

wonderful

towels and pillows

Angelo : Front desk, how may I \_\_\_\_\_ you?

Tony : I would like some extra \_\_\_\_\_, please!

Angelo : Okay, Sir. How many pillows would you like?

Tony : I would like \_\_\_\_\_ pillows.

Angelo : Can I do anything else for you today?

Tony : Yes. Can I get a couple of extra \_\_\_\_\_, please?

Angelo : No problem, Sir. Someone will be right up with your  
\_\_\_\_\_. Have a \_\_\_\_\_ day!