

Name: _____

Class: _____

Fill in the Blank

You will listen to a conversation between a hotel guest and a front desk receptionist. While listening, fill in the missing words in the dialogue below. Focus carefully on the vocabulary used for making polite requests and hotel services.



towels

two

help

pillows

wonderful

towels and pillows

Angelo : Front desk, how may I _____ you?

Tony : I would like some extra _____, please!

Angelo : Okay, Sir. How many pillows would you like?

Tony : I would like _____ pillows.

Angelo : Can I do anything else for you today?

Tony : Yes. Can I get a couple of extra _____, please?

Angelo : No problem, Sir. Someone will be right up with your
_____. Have a _____ day!