

5 Study the Speaking box and complete the conversation with one or two words in each gap.

Server Hi. How can I ¹ *help* you?
Leila Hi. I'd like ... Sorry ... Hi, Robin. Where are you?
Robin Sorry, Leila. I'm on my way. Where are you?
Leila I'm in the café. What would you like?
Robin A tuna salad – and a sandwich.
Server Are you ² _____ to order?
Robin Maybe cheese? And a white coffee and ...
Leila OK. Bye. Sorry about that. Em... Can I ³ _____ a tuna salad please? And ...
Server Two salads. Which? We've got tuna, chicken ...
Leila No. One tuna salad, please. And I'd ⁴ _____ a spinach and rice salad.
Server OK. So two salads. Anything else?
Leila Yes, my friend would like a cheese sandwich.
Server We haven't got any cheese sandwiches. Is chicken and cheese OK?
Leila Um, maybe I can check ... No, chicken and cheese. That's fine.
Server ⁵ _____ you like any cake or desserts?
Leila Yes, I'd like a piece of carrot cake, please.
Server Sorry. There isn't any carrot cake. There's chocolate ...
Leila Yes, OK.
Server ⁶ _____ to drink?
Leila Yes, a cup of coffee and a glass of apple juice please.
Server White or black?
Leila Sorry? Oh, the coffee. White, please.
Server One white coffee.
Leila ⁷ _____ much is that?
Server ⁸ _____ £21.50, please.
Leila Here you are.
Server Thank you. Oh, eh! Sorry! Excuse me! Sorry, but it's £21.50 and this is £12.50.
Leila Oh, I'm so sorry. Here you are.
Server Thank you.

SPEAKING | Ordering food

Taking orders

How can I help you?
 Are you ready to order?
 What would you like to eat/drink?
 Would you like any cake or desserts?
 Anything else?
 Anything to drink?
 Is that all?
 That's £21.50, please.
 You're welcome.

Giving orders

Can I have (a tuna salad), please?
 I'd like a/some ..., please.
 Yes, I want ..., please.
 How much is that?
 Here you are.
 Thank you.

6 **1.43 Put the conversation in the correct order. Then listen and check.**

- ☐ **Server** OK. That's £8.50, please.
- ☐ **Server** You're welcome.
- ☒ **Server** Are you ready to order?
- ☐ **Server** OK. A chicken and salad sandwich. Is that all? Would you like any cake or dessert?
- ☐ **Server** What would you like?
- ☐ **Server** Sure. Would you like anything to drink?
- ☐ **Customer** Here you are. Thank you.
- ☐ **Customer** I'd like a bottle of sparkling water, please.
- ☐ **Customer** Yes.
- ☐ **Customer** Yes, I'd like some yoghurt and fruit, please.
- ☐ **Customer** Can I have a chicken and salad sandwich, please?

7 In pairs, practise the dialogue in Exercise 6.

8 In pairs, role play the situations. Student A, go to page 175. Student B, go to page 176.