



Comprehension Quiz – "The Clothing Deficit Myth"

Instructions: Choose the correct answer (A, B, C or D) for each question.

1. **According to the video, how many new garments does the average person buy each year?**
 - A) 25
 - B) 50
 - C) 70
 - D) 100
2. **Why is donating clothes to charity not always effective?**
 - A) Clothes are usually given back to the donor
 - B) Most donated clothes are fake brands
 - C) Most people still wear the donated clothes
 - D) A lot of donated clothes still end up in the trash
3. **What is the "clothing deficit myth"?**
 - A) The belief that we own too few clothes
 - B) The idea that donated clothes always help people in need
 - C) A new fashion marketing strategy
 - D) A method used to recycle clothing
4. **How much more clothing are we buying compared to the 1980s?**
 - A) 200% more
 - B) 300% more
 - C) 400% more
 - D) 500% more
5. **What is the role of the 'middleman' in the clothing donation system?**
 - A) They recycle old clothes into new fabric
 - B) They destroy unwanted clothes in an eco-friendly way
 - C) They sort and sell the clothes to other countries
 - D) They give the clothes back to stores
6. **Which country was Canada's top buyer of secondhand clothes in 2016?**
 - A) India
 - B) Kenya
 - C) Mexico
 - D) Bangladesh
7. **Why is recycling old clothes so difficult?**
 - A) The clothes are too old to be reused
 - B) Most clothes are made of blended fabrics
 - C) People don't separate their clothes properly
 - D) Recycling centers are full
8. **How much water is needed to produce one new pair of jeans?**
 - A) 400 liters
 - B) 900 liters
 - C) 2,000 liters
 - D) 4,000 liters
9. **What is one recommended alternative to donating clothes?**
 - A) Throwing them away
 - B) Selling them to a store
 - C) Organizing a clothing swap
 - D) Washing them less frequently
10. **What is the most effective way to reduce clothing waste, according to experts?**
 - A) Buy better brands
 - B) Buy less clothing
 - C) Buy clothes made only of cotton
 - D) Buy recycled clothes only

Comprehension Quiz – "Burger King Lawsuit"

Instructions: Choose the correct answer (A, B, C, or D).

1. **What is the main reason Burger King is facing a lawsuit?**
 - A) Poor customer service
 - B) False advertising of Whopper size
 - C) Using expired ingredients
 - D) Raising prices unfairly
2. **What does the lawsuit claim about the Whopper's appearance in ads?**
 - A) It looks smaller than in reality
 - B) It has fewer calories than advertised
 - C) It appears much larger and fuller than it really is
 - D) It is shown with different ingredients
3. **According to the lawsuit, how much bigger does the Whopper appear in ads?**
 - A) 20% larger
 - B) 25% larger
 - C) 35% larger
 - D) 50% larger
4. **What type of legal case is it?**
 - A) A criminal case
 - B) A personal injury case
 - C) A class action lawsuit
 - D) A fraud investigation
5. **What was Burger King's response to the claims?**
 - A) They apologized and offered free Whoppers
 - B) They claimed the lawsuit was true
 - C) They said the patties are the same as in the ads
 - D) They blamed their suppliers
6. **Which other fast food chains are also facing similar lawsuits?**
 - A) Domino's and Subway
 - B) McDonald's and Wendy's
 - C) Starbucks and KFC
 - D) Chick-fil-A and Pizza Hut
7. **Why are customers suing Taco Bell, according to the report?**
 - A) Because of poor service
 - B) Because of misleading prices
 - C) Because the food has less filling than in ads
 - D) Because of health concerns
8. **What amount are the plaintiffs seeking in damages?**
 - A) \$1 million
 - B) \$3 million
 - C) \$5 million
 - D) \$10 million
9. **What did the judge decide about TV and online ads?**
 - A) That they are the most misleading
 - B) That those claims were dismissed
 - C) That they need further investigation
 - D) That Burger King must remove them
10. **What is one reason the plaintiffs say they are suing?**
 - A) To punish fast food companies
 - B) To get free food for life
 - C) To get rich quickly
 - D) To bring about honest advertising



Comprehension Quiz – "SHEIN and Dark Patterns"

Instructions: Choose the correct answer (A, B, C, or D).

1. **What is SHEIN being accused of?**
 - A) Selling defective clothing
 - B) Avoiding taxes in Europe
 - C) Manipulating customers into buying more
 - D) Copying designs from luxury brands
2. **What are "dark patterns"?**
 - A) Fashion trends inspired by gothic looks
 - B) Hidden website errors
 - C) Techniques used to pressure or trick users into certain actions
 - D) Illegal types of clothing promotions
3. **What kind of pop-up ads is SHEIN accused of using?**
 - A) Ones that give discount codes for feedback
 - B) Ones that block access to the site
 - C) Ones warning users they'll lose promotions if they leave
 - D) Ones encouraging users to recycle old clothes
4. **What effect do countdown timers have on users?**
 - A) They help users compare prices
 - B) They create a sense of urgency to buy quickly
 - C) They slow down the shopping process
 - D) They limit how many items can be viewed
5. **How many notifications did one user reportedly receive in a single day?**
 - A) 5
 - B) 8
 - C) 12
 - D) 20
6. **What was SHEIN's response to the complaint?**
 - A) They denied all accusations
 - B) They said they were cooperating with EU authorities
 - C) They ignored the complaint completely
 - D) They blamed their marketing team
7. **What did the consumer group BEUC refuse?**
 - A) To take legal action
 - B) To speak to the media
 - C) A request from SHEIN to meet
 - D) To investigate other fast fashion companies
8. **What type of app features help boost sales for SHEIN and similar brands?**
 - A) Environmental awareness messages
 - B) Educational content about fashion
 - C) Game-like apps with rewards
 - D) Social media influencer endorsements
9. **In the game "Puppy Keep," what must users do to earn points?**
 - A) Watch ads and answer quizzes
 - B) Feed a virtual dog and place orders
 - C) Design their own clothes
 - D) Refer friends to the app
10. **What consequence did the European Commission mention if SHEIN doesn't change its practices?**
 - A) A ban from the EU market
 - B) A warning letter
 - C) A fine
 - D) Product recalls

Comprehension Quiz: The Decline of Australian Cafes

1. What is the main topic of the report?

- A. The rise of coffee culture in Australia
- B. The impact of inflation on supermarkets
- C. The financial struggles of Australian cafes
- D. A new government initiative to support small businesses

2. How long have Mark and Carlo Mussi been running their café?

- A. 6 years
- B. 10 years
- C. 16 years
- D. 20 years

3. What do the brothers say about their current situation?

- A. They plan to close their café next year
- B. Business is better than ever
- C. They're struggling but believe they can manage
- D. They want to sell their café

4. What percentage of hospitality businesses closed in the past 12 months?

- A. 5%
- B. 8.5%
- C. 10%
- D. 15%

5. According to the report, which sector had the highest closure rate?

- A. Mining
- B. Farming
- C. Retail
- D. Hospitality

6. What is predicted for hospitality businesses in the next year?

- A. A major recovery
- B. Fewer closures than this year
- C. One in ten will shut down
- D. They will receive more government help

7. What are two main reasons cafes are struggling?

- A. Health regulations and poor reviews
- B. Rising costs and fewer customers
- C. Competition from fast food chains and weather
- D. Technology and lack of marketing

8. Why is it hard for café owners to raise prices?

- A. Customers are refusing to pay more
- B. It's illegal to raise prices in hospitality
- C. The ingredients are too expensive
- D. There is pressure to keep coffee affordable

9. What do the reporters say about people in the city during the day?

- A. The city is busier than ever
- B. Cafés are full of customers

- C. There are fewer people around than before
- D. Most people eat out more often

10. What attitude do the Mussi brothers express at the end?

- A. They are hopeless about the future
- B. They are planning to retire soon
- C. They are staying positive and determined
- D. They are angry with the government

Comprehension Quiz – Amazon Go

1. What is the main feature of the new Amazon grocery store?

- A. It delivers groceries in less than 10 minutes
- B. It has no cashiers and no checkout lines
- C. It only sells Amazon products
- D. It is open 24/7

2. How do customers enter the Amazon Go store?

- A. By scanning their credit card
- B. By scanning the Amazon app at the turnstile
- C. By showing their ID
- D. By entering a personal code

3. What technology does the store use to track items?

- A. RFID tags on each product
- B. Cameras, sensors, and wireless communication
- C. Fingerprint scanners
- D. Customer voice recognition

4. How big is the new Amazon Go grocery store?

- A. 50,000 square feet
- B. 1,000 square feet
- C. 10,000 square feet
- D. 25,000 square feet

5. What types of products can customers buy at the store?

- A. Only packaged snacks and drinks
- B. Only Amazon electronics
- C. A wide variety including fresh produce, meat, dairy, and alcohol
- D. Only online order pickups

6. What happens if you help someone pick up an item from a high shelf?

- A. Nothing, the item isn't tracked
- B. It may be charged to your account
- C. The system alerts store staff
- D. It blocks your app temporarily

7. What concern did the United Food and Commercial Workers Union express?

- A. That Amazon is overcharging customers
- B. That the technology may take away millions of jobs
- C. That Amazon Go is violating health regulations
- D. That the app crashes too often

8. What does Amazon claim about job creation?

- A. They plan to replace all staff with robots
- B. They are hiring fewer people but paying them more
- C. They've created more jobs than any other U.S.-based company
- D. They only employ part-time workers

9. What is the name of the technology used in the store?

- A. Instant Checkout
- B. Just Walk Out
- C. Smart Retail
- D. No Line Pay

10. What humorous comment does the reporter make at the end?

- A. "Robots make the best cashiers."
- B. "In other stores, that's still called shoplifting."
- C. "Amazon will soon replace chefs too."
- D. "The store talks to you as you shop."

Comprehension Quiz – Multiple Choice (Amazon/Return Bin Stores)

1. What is the main topic of the report?

- A. How to get refunds faster from online retailers
- B. How bin stores resell returned items at discounted prices
- C. The environmental damage caused by online shopping
- D. How retailers are reducing return rates

2. Why do people camp outside stores like Little Depot?

- A. To return broken items
- B. To resell their own used products
- C. To be among the first to access the returned items
- D. To get free samples from the retailers

3. What kinds of products can be found in bin stores?

- A. Only clothing and shoes
- B. Mostly groceries and perishables
- C. Toys, electronics, clothing, and tools
- D. High-end designer fashion only

4. How much are items typically priced on the first day at Little Depot?

- A. \$1
- B. \$10
- C. \$50
- D. \$100

5. What is "bracketing"?

- A. Putting price tags on returned items
- B. A return system for businesses only
- C. Buying several sizes or colors to return the ones that don't fit
- D. Building storage shelves in bin stores

6. Why does the store owner see this trend as positive?

- A. It helps reduce production costs
- B. It stops customers from returning too much
- C. It keeps returned items out of landfills
- D. It increases the price of new products

7. What does Elmo Ramirez do with most of what he buys?

- A. Returns them again
- B. Gives them to charity
- C. Sells them for profit
- D. Collects them as a hobby

8. According to the transcript, how much did Ramirez make in one day?

- A. \$150
- B. \$400
- C. \$1,000
- D. \$1,600

9. What motivates Liza Elliott to visit the bin store?

- A. She's looking for rare collectibles
- B. She's researching retail waste
- C. She enjoys the excitement of bargain hunting
- D. She works there as a cashier

10. What percentage of online purchases are returned, according to the report?

- A. 5%
- B. 10%
- C. 17%
- D. 25%