

Instructions: Match the problem on the left (1-10) with the correct place on the right (A-J). Write the letter next to the number.

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|-------------------------------------|---------------|
| ___ 1. The food is cold. | A. Restaurant |
| ___ 2. The room is too noisy. | B. Hotel |
| ___ 3. The item is broken. | C. Store |
| ___ 4. The waiter is slow. | D. Hotel |
| ___ 5. The TV doesn't work. | E. Restaurant |
| ___ 6. The line is too long. | F. Hotel |
| ___ 7. The internet is not working. | G. Store |
| ___ 8. The bill is incorrect. | H. Hotel |
| ___ 9. The toilet is broken. | I. Restaurant |
| ___ 10. The size is not available. | J. Store |

Instructions: Complete the sentences with the correct problem from the box.

the internet is not working	the food is cold
the toilet is broken	the bill is incorrect
the room is too noisy	

1. Excuse me, I can't work because _____.
2. Sorry, but _____, and I need it fixed.
3. Could you help me? _____, and I can't sleep.
4. Excuse me, there's a mistake. _____.
5. I'd like to complain because _____, and it's not enjoyable.