

## Vocabulary Revision

### 1 Match the words to their meanings.

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|----|---------------------|-------|
| 1  | charge              | ..... |
| 2  | customer service    | ..... |
| 3  | discount            | ..... |
| 4  | exchange            | ..... |
| 5  | online shopping     | ..... |
| 6  | promotion           | ..... |
| 7  | purchase            | ..... |
| 8  | receipt             | ..... |
| 9  | refund              | ..... |
| 10 | send something back | ..... |
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|---|--|
| a | a piece of paper you receive when you buy something              |
| b | money given back to you if you return something                  |
| c | take something back to a shop and replace it with something else |
| d | something that you buy   |
| e | helping customers in a polite way                                |
| f | ask for money for a service or activity                          |
| g | a special offer on a product                                     |
| h | shopping on the internet   |
| i | return an item that you bought online                            |
| j | a lower price than usual for something                           |