

Vocabulary Revision

1 Match the words to their meanings.

1 charge
2 customer service
3 discount
4 exchange
5 online shopping
6 promotion
7 purchase
8 receipt
9 refund
10 send something back

a a piece of paper you receive when you buy something

b money given back to you if you return something

c take something back to a shop and replace it with something else

d something that you buy

e helping customers in a polite way

f ask for money for a service or activity

g a special offer on a product

h shopping on the internet

i return an item that you bought online

j a lower price than usual for something