- A. Instructions
- B. Contact the manager
- C. Move to another region
- D. Accommodation
- E. Locate a product
- F. Not familiar
- G. Hold a meeting
- H. Take longer than expected
- I. The buttons are not working
- J. Go to the checkout area
- K. Process
- L. Review some information

No.	Phrase	Phrase
1	Go over the details	
2	Not quite sure	
3	Procedure	
4	The buttons are stuck	
5	Set up a meeting	
6	Take more time than you may think	
7	Look for Surtandi brand coffee	
8	Relocate to a different part of the country	
9	Head to the cashier's stations	
10	A hotel	
11	Call the supervisor	
12	Directions	

LIVEWORKSHEETS