

Listening

- 3** You will hear a radio interview. For each question, put a tick (✓) in the correct box.



- 1 What is Susan's job?
- A bank teller
 - B police officer
 - C computer security officer
- 2 What must we do to protect ourselves against 'card not present' fraud?
- A rip up bank statements
 - B keep our receipts
 - C keep our cards safe and in sight
- 3 What is skimming?
- A using a credit card reader
 - B shredding receipts
 - C hiding your PIN
- 4 What's the best way to avoid credit card fraud online?
- A use secure websites
 - B answer spam emails
 - C disclose personal information