

The alphabet

How do you spell it? T-O-R-R-E-S.

1 LISTENING

a 1.35 Listen and order the sentences.



1

- ☐ This is the final call for passengers on Flight KLM 1258 to Manchester. Please go urgently to gate B14.
- ☐ Mr Pablo Torres on Flight KLM 1258 to Manchester, please go urgently to gate B14.
- ☐ Passengers on Flight KLM 1258 to Manchester, please go to gate B14.

2

- ☐ T-O-R-R-E-S.
- ☐ Hello. I'm Pablo Torres. I have a reservation.
- ☐ Sorry?
- ☐ How do you spell your surname?
- ☐ Thank you.
- ☐ Good morning.
- ☐ T-O-R-R-E-S.



(first) name = e.g. Keira, Brad
surname = e.g. Knightley, Pitt
R-R = double R

b 1.36 Listen and repeat dialogue 2.

2 THE ALPHABET

a 1.37 Listen and repeat the words and sounds.

train	tree	egg	bike	phone	boot	car
A H J K	B C D E G P T V	F L M N S X Z	I Y	O	Q U W	R

b 1.38 Listen and repeat the letters.

c 1.39 Listen. Can you hear the difference?

- 1 M N 3 G J 5 Y I 7 B V
- 2 K Q 4 E I 6 U W 8 E A

d 1.40 Listen. Circle the letter you hear.

e 1.41 Listen and number the pictures 1–6.



f Listen again and write the letters. Practise saying them.

g 1.42 Listen and repeat the alphabet. Practise saying it.

A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

h How do you spell the names?

John Sally Liz Anna Mike Travis

3 PEOPLE IN THE STREET

- 1 What's your name?
- 2 How do you spell it?
- 3 Where are you from?

a **1.43** Listen to the man. What's his name?

b **1.44** Listen and write his name.

His name's _____.

c **1.45** Listen. Where's he from?

He's from _____.



d **1.46** Listen to six more people and complete the chart



- 1 Her name's _____. She's from Reading in _____.
- 2 His name's _____. He's from _____ in the US.
- 3 Her name's _____. She's from _____.
- 4 Her name's _____. She's from Bangalore, _____.
- 5 His name's _____. He's from Vancouver in _____.
- 6 His name's _____. He's from San Diego, _____.

e In pairs, ask and answer the **questions** in the box.

4 SPEAKING

Good morning	→ 12.00
Good afternoon	12.00 → 6.00 p.m.
Good evening	6.00 p.m. →

a In pairs, roleplay dialogue 2 from exercise 1.

A You're the receptionist. It's 4.00 p.m.

B Use your name and surname.

b Change roles.

B You're the receptionist. It's 7.00 p.m.

A Use your name and surname.

3 CAN YOU UNDERSTAND THESE PEOPLE?

1.51 Listen and choose the right answer.

- | | |
|---------------------------------|-------------------------------|
| 1 a Danny's American. | b Danny's English. |
| 2 a Bella's in room 9. | b Bella's in room 19. |
| 3 a She's Kathy. | b She's Cathy. |
| 4 a The bus is number 13. | b The bus is number 14. |
| 5 a Andrzej is from Russia. | b Andrzej is from Poland. |
| 6 a The flight is BA472. | b The flight is BA462. |
| 7 a He's John Read. | b He's John Reid. |
| 8 a Chris is a woman. | b Chris is a man. |
| 9 a The exercise is on page 11. | b The exercise is on page 12. |
| 10 a It's 8.00 a.m. | b It's 8.00 p.m. |

LISTENING

- 1 Listen to Dan and Jenny talking to the receptionist.
Tick (✓) the correct information.

Name:	1 A Dan Hughes ☐	B Dan Howes ☐
Nationality:	2 A English ☐	B American ☐
Room:	3 A fourteen ☐	B fifteen ☐
Name:	4 A Jenny Kerr ☐	B Jenny Carr ☐
Nationality:	5 A English ☐	B American ☐
Room:	seven	

☐ 5

- 2 Listen to five conversations. Tick (✓) the correct answer.

- 1 Her name is...
A Rachel Wells ☐ B Rachel Walls ☐
- 2 Paul is in room...
A fourteen ☐ B thirteen ☐
- 3 Anna is from...
A Hungary ☐ B Russia ☐
- 4 Fiona is from...
A Wootton ☐ B Wooten ☐
- 5 Go to page...
A eight ☐ B eighteen ☐

