

- Match the messages to their purpose.

Chats Chao (Host) online

Do you have a vacancy for one person on those nights? ✓

Hello, ✓

Your rooms look perfect! ✓

I am visiting Chengdu for a work trip from December 6 to 11. ✓

Opening

Offer information about the booking (dates, purpose of trip, number of people)

Say you like the room / house

Ask about availability

What is the best way to get to your place from the station? What time can I check in? And what time do I need to check out? ✓

Thanks a lot, Chao! I can't wait to see the house! ✓

If it's available, please reserve one room for me. ✓

Also, my train arrives at the Chengdu main station at 6 a.m. ✓

Confirm interest

Add relevant information about arrival (time and place)

Questions about transport and times

Closing