FINAL EXAM - ENGLISH FOR CABIN CREW - INTERMEDIATE

1. Match the **cabin crew roles** with their experience in the career path (10 points)

Purser	Flight attendant	Senior crew member	Cabin service director

a. 6 months of experience

b. 2 years of experience

c. 5 years of experience

d. 10 years of experience

2. Complete the **cabin crew responsibilities** with 1 word of your own knowledge (10 points)

a. Look after comfort.

b. Report any missing or broken emergency .

c. Read with a clear voice.

d. Secure the cabin for take-off and .

e. Make the demonstration.

3. Complete the text with the **cabin crew qualities and skills** from the box (10 points)

team worker	skilled	youth	tall	excellent
empathy	clarity	cheerful	professional	glamour

Airlines prefer to hire people who also show a lot of

with passengers. You no longer need and to get a job.

However, you need to show that you want to become a and

worker because you will be the "face" of the airline. Cabin crew must also:

- Have health.
- Have good of speech.
- Be enough to reach emergency equipment in overhead lockers.
- Be a good because you will meet new colleagues all the time.

LIVEWORKSHEETS

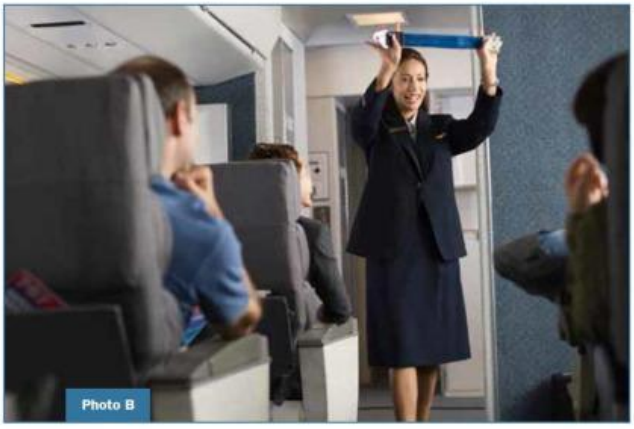
4. Complete the picture with minimum 5 **parts of the airport** (10 points)



LIVEWORKSHEETS

5. Describe the following pictures with **on-board tasks** (10 points)







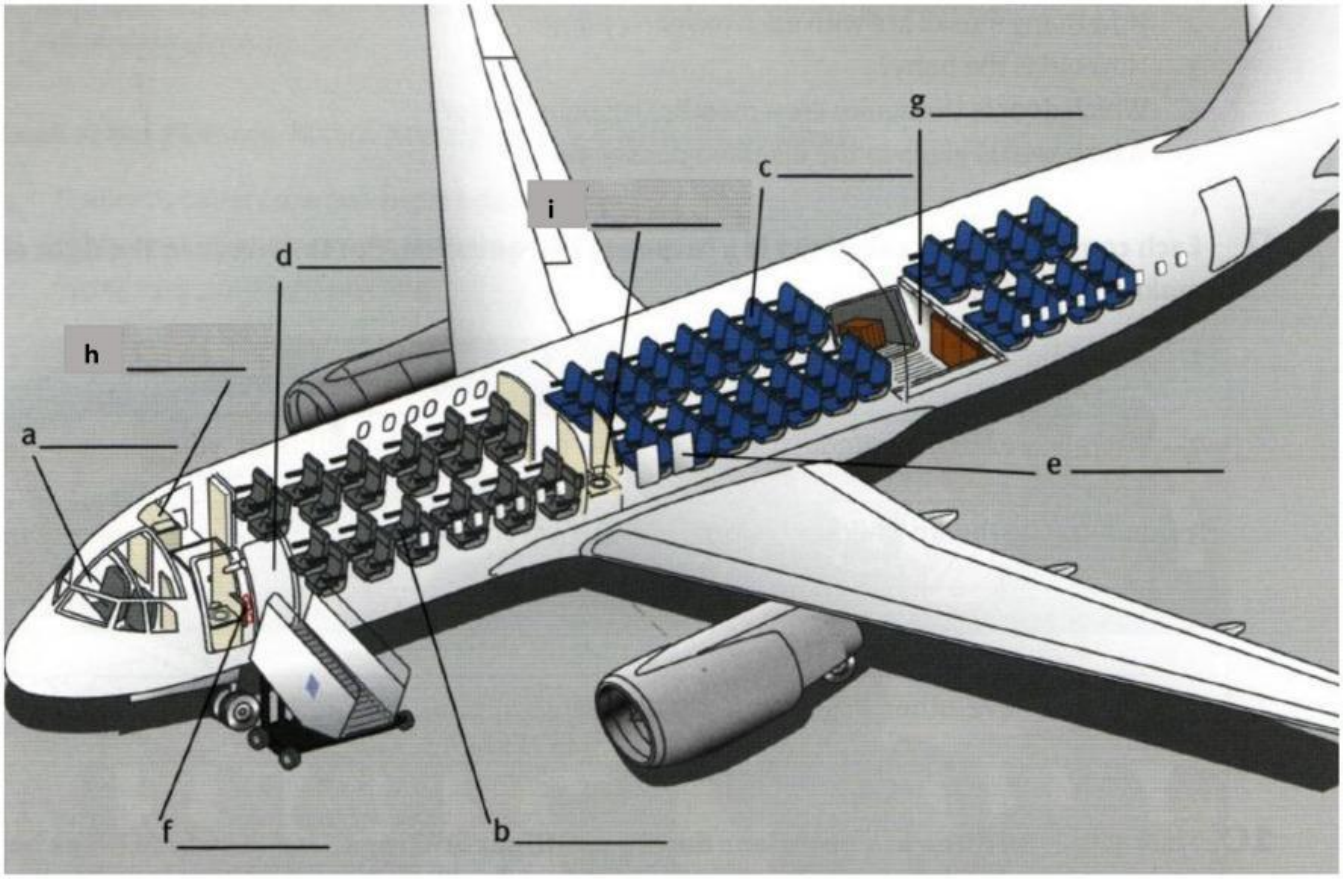


6. Tag 10 of the **emergency equipment** in the picture (10 points)



LIVEWORKSHEETS

7. Label the picture with **parts of an airplane (10 points)**



8. Make an appropriate **request to the passengers** for each picture (10 points)











a.

b.

c.

d.

e.

LIVEWORKSHEETS

9. Describe 5 of the pictures in the **passenger safety card (10 points)**



1.

2.

3.

4.

5.

LIVEWORKSHEETS

10. Listen to the **recordings** and choose the correct answers (10 points)

a. The first speaker …

1. is wondering why he changed jobs.
2. is glad that he changed jobs.
3. is not sure if changing jobs was the right decision.

b. The second speaker …

1. complains about the long hours she has to work.
2. says that she finds dealing with impolite passengers challenging.
3. says she finds working at night difficult.

c. What does the third speaker say sometimes worries him?

1. He might have to deal with an emergency.
2. The team may not work well together.
3. He may be overconfident.

d. What does the fourth speaker suggest is important for the job?

1. Staying calm and in control.
2. Being able to deal with critical situations.
3. Physical fitness.

LIVEWORKSHEETS