

POLITE	IMPOLITE
"Could I use that when you're finished?"	"I need that."
"Could you please explain that again?"	"Explain that again."
"Excuse me, could we continue this after the meeting?"	"Stop talking!"
"I think I might see it differently—may I explain?"	"You're wrong."
"May I ask what you're working on?"	"What are you doing?"
"Would it be possible to see the report when you have a moment?"	"Give me the report."
"Would you mind moving over a little, please?"	"Can you move, now?"
"Would you mind passing the salt, please?"	"Pass the salt."
"I'd be happy to assist you."	"Do you need help?"
"Can I get you anything?"	"Do you need something or what?"
"Shall I carry that for you?"	"Give it to me, you obviously can't carry it."
"Could you please send me the that email by Friday?"	"Send me that email now."
"Would you mind closing the window?"	"Close the window, it's freezing."
"May I borrow your notes for the lecture?"	"Give me your notes."
"I'd appreciate it if you could help me."	"You better help  with this."