

Listening Part 1

You will hear people talking in eight different situations.

For questions **1-8**, choose the best answer **A**, **B** or **C**.

1 You hear two people talking on the train.

Where has the man just been?

- A** at the theatre
- B** at work
- C** at home

2 You hear a woman talking on her mobile phone.

What is she hoping to do?

- A** arrange a meeting
- B** get some work
- C** sell a flat

3 You hear a woman telling her friend about her new brother-in-law.

What doesn't she like about him?

- A** the way he looks
- B** the way he speaks
- C** his enthusiasm for computers

4 You hear a teenager talking to her father.

What is she talking about?

- A** an eye test
- B** a language test

C a driving test

5 You hear two women talking about a friend in a cafe.

What do you learn about her?

- A** She's been on television.
- B** She's having a baby.
- C** She's just had a holiday.

6 You hear a woman on the bus talking on her mobile phone.

What is she talking about?

- A** investing in the Stock Exchange
- B** starting up her own new company
- C** having problems with her bank

7 You hear two people talking.

What are they talking about?

- A** an art exhibition
- B** a new library
- C** a redecorated room

8 You turn on the radio and hear a play.

How do you think the woman feels about her life?

- A** bored
- B** contented
- C** angry

Listening Part 2

Listen to this audio item about dog behaviour.

For questions **9-18**, complete the sentences with a word or short phrase.

The chow chow leapt from a window on the **(9)**

It was frightened of a noisy **(10)**

A study of dog intelligence looked at **(11)** different breeds of dog.

The chow chow had to be told to do something at least **(12)** times before it understood.

The least intelligent breed of dog was the **(13)**

A border collie only needed to be told something **(14)** times before it understood the task.

The chances of a collie remembering an instruction was **(15)**

The collie was originally used as **(16)**

Chow chows come from **(17)**

Their name means literally **(18)**

Listening Part 3

You will hear five different people talking about their best friends at school.

For questions **19-23**, choose from the list (A-F) what each person's job is.

Use the letters only once. There is one extra letter which you do not need to use.

- A** She liked to be the centre of attention.
- B** She had unpredictable changes of mood.
- C** She often used to get into trouble with the teachers.
- D** She used to do well without really trying.
- E** She didn't take much interest in her schoolwork.
- F** She was always ready to help other people.

19 Speaker 1

20 Speaker 2

21 Speaker 3

22 Speaker 4

23 Speaker 5

Listening Part 4

You will hear a man and a woman talking about cleaning things.

For questions **24-30**, choose the best answer (A, B or C).

24 Where is the speaker currently working?

- A** on TV
- B** in education
- C** in a cleaning business

25 How have listeners submitted questions to the programme?

- A** through the Internet
- B** by post
- C** by text message

26 Why did Karen decide to deal with coffee stains first?

- A** because a lot of listeners have asked her about this
- B** because of something that has just happened
- C** because it is a problem people often deal with wrongly

27 What is important about coffee stains?

- A** It makes a difference whether the coffee is real or instant.
- B** It makes a difference whether the coffee has sugar in it or not.
- C** It makes a difference whether the coffee is black or white.

28 When do you put the stained item of clothing in the tumble dryer?

- A** after washing with each different product
- B** after using a strong product like ammonia

C when you are sure the stain is gone

29 Lemon juice is very good as a cleaning product because it is

- A** cheaper than other cleaning products.
- B** more efficient than other cleaning products.
- C** something most people have at home anyway.

30 Lemon juice is best for cleaning

- A** stains on metal.
- B** marks made by wine.
- C** coffee stains.