Name: Date:

Check-in a hotel

Answer the following questions based on the audio!

1 What did Tony say when he first arrived at the hotel?

_____

2 What question did the receptionist ask after Tony said he had a reservation?

_____

3 Why did the receptionist ask to see Tony's ID?

_____

4 What room type did Tony reserve, and for how many nights?

_____

5 What did the receptionist offer Tony after checking his ID and credit card?

_____

6 What are the benefits of the deluxe room that the receptionist mentioned?

_____

7 What did Tony say when he agreed to upgrade his room?

_____

8 What did the receptionist ask Tony to do before giving the room key?

_____

9 Where is Tony's room located, and what time is breakfast?

_____

10 What polite expression did the receptionist use to end the check-in conversation?

_____

LIVEWORKSHEETS