

Name: \_\_\_\_\_

Date: \_\_\_\_\_

# Check-in a hotel

Answer the following questions based on the audio!

**1** What did Tony say when he first arrived at the hotel?

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**2** What question did the receptionist ask after Tony said he had a reservation?

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**3** Why did the receptionist ask to see Tony's ID?

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**4** What room type did Tony reserve, and for how many nights?

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**5** What did the receptionist offer Tony after checking his ID and credit card?

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**6** What are the benefits of the deluxe room that the receptionist mentioned?

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**7** What did Tony say when he agreed to upgrade his room?

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**8** What did the receptionist ask Tony to do before giving the room key?

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**9** Where is Tony's room located, and what time is breakfast?

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**10** What polite expression did the receptionist use to end the check-in conversation?

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