

Name:

Date:

# Check-in a hotel

Answer the following questions based on the audio!

**1** What did Tony say when he first arrived at the hotel?

---

**2** What question did the receptionist ask after Tony said he had a reservation?

---

**3** Why did the receptionist ask to see Tony's ID?

---

**4** What room type did Tony reserve, and for how many nights?

---

**5** What did the receptionist offer Tony after checking his ID and credit card?

---

**6** What are the benefits of the deluxe room that the receptionist mentioned?

---

**7** What did Tony say when he agreed to upgrade his room?

---

**8** What did the receptionist ask Tony to do before giving the room key?

---

**9** Where is Tony's room located, and what time is breakfast?

---

**10** What polite expression did the receptionist use to end the check-in conversation?

---