

Name:

Date:

LISTENING - PHONING A DOCTOR'S OFFICE

You are going to listen to two phone conversations between an assistant in a doctor's office and patients. They are phoning a doctor's office to make an appointment because they feel sick. Before listening to the conversations, do the exercises below.

1. Look at the people in the pictures. How do they feel? Match the pictures to the explanations below.

I am asthmatic
I have a sore throat
I have a high temperature

I have a headache
I have a cold
I have an upset stomach

I have a toothache
I have a broken leg

I have a broken arm
I have a cough



2. What are the diseases in the pictures? Label them with words from the box. There are two extra words.

arthritis asthma cancer common cold malaria migraine pneumonia



a) _____ b) _____ c) _____ d) _____ e) _____

3. Now listen and answer the questions below.

Conversation 1

1. What is the name of the clinic? _____

2. Why does the woman want to see the doctor?

- a. She has a headache.
- b. She has an itchy rash.
- c. She has a serious rash.
- d. She needs new medicine.

3. What other symptoms does the woman have?

- a. She has a fever.
- b. She has a toothache.
- c. She feels very cold.
- d. She has a headache.



4. When would the woman like to see the doctor? _____

5. How old is the woman? _____

6. When is the woman going to visit the doctor? _____

Conversation 2

1. What is the man's health concern?
 - a. He has a fever that isn't going away.
 - b. He has a cough that isn't going away.
 - c. He has a sore throat that isn't going away.
 - d. He has a headache that isn't going away.
2. Does he have other symptoms? Which ones? _____
3. When would the man like to see the doctor? _____
4. Which doctor would he like to see? _____
5. What is the man's name? and how old is he? _____

