

Goods and Services

Businesses want to make money. There are two ways to do this. They can produce goods, or they can provide services.

1 **Goods** are products. People buy and sell them. Clothes, cars, books, and houses are goods. When a farmer grows food or a carpenter makes a table, they're producing goods.

2 **Services** are activities that people do for others. When a hairdresser cuts your hair or a nurse takes care of you, they're providing a service.

3 Some businesses provide goods and services together. For example, a restaurant sells goods: the food and drink. But it provides services, too. Servers take the food to the table, and other people wash the dishes after the meal.



Exercise 1: Fill in the Blanks

1. Goods are things that people can and
2. A farmer or carpenter produces
3. Services are activities people do for
4. A restaurant provides both goods and
5. A hairdresser cutting your hair is an example of a

Exercise 2: Write Goods or Services for each example.

1. A hairdresser cuts your hair.
2. A carpenter makes a table.
3. A restaurant server brings food.
4. A farmer grows vegetables.
5. A store sells books.
6. A pilot drives you on the airplane.
7. A bus driver takes children to school.
8. An engineer makes cars.

Strange Jobs

1 Bicycle Fisher

In Amsterdam, Netherlands, there are many canals. There are also many bicycles. People ride their bikes everywhere. But sometimes people throw their old bikes in the canals. Bicycle Fishers go in the water. They bring the bikes out.



2 Train Pusher

Every morning and evening, millions of people ride the trains around Tokyo, Japan. There are too many people. Not everyone can get on the train. Train pushers help them. They push people inside the trains.

3 Human Bed Warmer

Some hotels in London, in the United Kingdom, pay people to lie in customers' beds. In winter, hotel beds are sometimes cold. Human bed warmers wear special clothes and lie in the beds. The beds get warm.



4 Passenger for Hire

In Jakarta, Indonesia, there are many cars on the road every day. If a driver is alone, he or she must pay money to use the highway. If there are three or more people in the car, the driver does not pay. Some drivers hire people to ride in their car. Then they can drive for free!

Exercise 3: Fill in the Blanks

1. Bicycle Fishers work in and pull out old bikes.
2. Train Pushers help people get into in Tokyo.
3. Human Bed Warmers lie in beds to make them
4. In Jakarta, some drivers hire people to in their cars.

Exercise 4: Answer the questions in full sentences.

1. In what city do Bicycle Fishers work? They.....
2. What do Train Pushers help push people inside? They.....
3. What do Human Bed Warmers wear? They.....
4. In Jakarta, Indonesia, if a driver is alone, what must he or she do?
He or she must.....

Exercise 5: Multiple Choice

1. Why do Bicycle Fishers have to work in canals?

- a) To clean the water
- b) To find money
- c) Because people throw bikes in them
- d) To rescue animals

2. Where are Human Bed Warmers paid to lie in beds?

- a) In the Netherlands
- b) In hotels in London
- c) In Jakarta
- d) On trains in Japan

3. What is the benefit for Jakarta drivers to hire passengers?

- a) They drive faster
- b) They can use the highway for free
- c) They get better parking
- d) They earn money

4. What do Train Pushers do in Japan?

- a) Clean the train station
- b) Check train tickets
- c) Help people get on crowded trains
- d) Drive the trains

5. Why are Human Bed Warmers needed in winter?

- a) To keep the room clean
- b) To test the beds
- c) Because hotel beds can be cold
- d) To help guests sleep faster