Name:_____ Date:_____

Listen to the audio and fill in the missing words using the vocabulary box below.

(1) _____: Good evening! Welcome to Grand Palm Hotel. Are you here to (2) _____?

(3) _____: Yes, I am. I have a (4) _____ for two nights. My name is Sarah Lee.

Receptionist: Let me find your (5) _____... Ah, here it is. A (6) _____, correct?

Guest: Yes, that's right. Here's my (7) _____ and (8) _____.

Receptionist: Thank you, Ms. Lee. May I also see your (9) _____, please?

Guest: Sure, here you go.

Receptionist: Perfect. And will you be paying with a (10) _____?

Guest: Yes, I'll use my credit card.

Receptionist: Great. Your room is ready. Here's your (11)_____ for Room 204.

Guest: Thank you. Where is the elevator?

Receptionist: It's just past the lobby on your right. Breakfast is served from 7 to 10 AM in the dining area.

Guest: Perfect. I'm looking forward to my stay.

Receptionist: We're happy to have you as our guest. Enjoy your stay!

reservation – receptionist – check-in – guest – ID – double room – booking number – confirmation – credit card – key card

LIVEWORKSHEETS