

Responses (6)

- Q1 John: 'Thank you so much.'
Sue: '.....'
(a) No problem. (b) Any problem. (c) A problem. (d) Some problem.
- Q2 John: 'I am most grateful.'
Sue: '.....'
(a) You are welcoming. (b) You welcome. (c) You're welcome. (d) You are welcomed.
- Q3 John: 'Thank you very much for helping me.'
Sue: '.....'
(a) You don't mention it. (b) No mention of it.
(c) You mention it. (d) Don't mention it.
- Q4 John: 'That was very thoughtful of you to do that.'
Sue: '.....'
(a) Forgetful. (b) Forget it. (c) I've forgotten. (d) Don't forget it.
- Q5 John: 'I really appreciate your kindness this last week.'
Sue: '.....'
(a) It pleased me. (b) It was pleasing. (c) It was my pleasure. (d) It was pleasant.
- Q6 John: 'I must say you really helped us out when we lost those passports.'
Sue: '.....'
(a) It was the least I could do. (b) I couldn't do more.
(c) I couldn't do less. (d) I couldn't do least.
- Q7 John: 'Your advice this morning was much appreciated.'
Sue: '.....'
(a) All to do with service. (b) All part of the service.
(c) All the section of the service. (d) The whole of the service.
- Q8 John: 'We'd like to give you this small present to show our gratitude.'
Sue: '.....'
(a) It's really not needed. (b) It's really not wanted.
(c) It's really not demanded. (d) It's really not necessary.
- Q9 John: 'By the way, I've paid the taxi driver.'
Sue: '.....'
(a) You mustn't have. (b) You couldn't have. (c) You shouldn't have. (d) You can't have.
- Q10 John: 'And as a special thank you for all you've done, we're treating you to a meal out.'
Sue: '.....'
(a) You're very stupid. (b) You're really naughty.
(c) You're really horrible. (d) You're really wicked.