



1 LISTENING

a If you phone a friend and there's no answer, what do you usually do? Say why.

- leave a message
- send them a text
- call again later

b Watch or listen to Part 1. Which two people leave messages?

c Watch or listen to Part 1 again. Are the sentences true or false?

- Annie tells Dan to only call her on her mobile.
- Dan tells Annie where he is.



2 USEFUL LANGUAGE

Leaving a voicemail message

a Which sentences do Dan (D) or Annie (A) say? Which are on their voicemail (V)?

- Please leave a message after the tone.
- Can you call me back?
- Could you call me back?
- You can call me on my work number or my mobile.
- I'm not here right now.
- Hi, Dan – it's Annie.

b Watch or listen to Part 1 again and check your answers in 2a.

c Complete the voicemail message and the caller's message with the words in the box. Listen and check.

this message it's call here back

Voice-mail
Hello, 1 is Alex. Sorry,
I'm not 2 just now.
Please leave a 3 and
I'll call you later.

Caller
Hi, 4 Pam. Could you
call me 5? You can
6 me at work.



3 LISTENING

a Put events a-e in the order they happened. Watch or listen to Part 2 and check your answers.

- Annie chats to Leo.
- Dan goes to make coffee.
- Leo answers the phone.
- Dan brings some coffee.
- Dan talks to Annie.

b Answer the questions.

- What do Leo and Annie talk about?
 - how they are
 - the weather
 - work
- How does Leo feel?

4 USEFUL LANGUAGE

Asking for someone on the phone

a Look at Annie's questions and Leo's answers. Underline the correct words. Then watch or listen to Part 2 again and check your answers.

ANNIE Is Dan 1 here / there?
LEO He's not 2 here / there just now.
ANNIE Can he call me 3 again / back?
LEO He'll be 4 back / there soon.

6 PRONUNCIATION

Sound and spelling: a

a Listen to the sound of the letter a in the words below.

Sound 1 /e/	Sound 2 /ɔ:/	Sound 3 /ʌ/	Sound 4 /eɪ/
thanks	call	message	later

b What sound do the marked letters have in the words in the box? Add them to the sound groups in 6a. Listen and check. Listen and repeat.

talk village wait tail back luggage

voicemail same small table black