

ACTIVITY 1:

Read each business scenario and choose the modal verb that best expresses the level of certainty.

- 1)** The client hasn't replied to our emails for a week.
- 2)** The office is completely dark, and it's 9 PM.
- 3)** Our website traffic has increased significantly after the new campaign.
- 4)** The printer is making some strange noises.
- 5)** Sara is smiling after receiving an email from the boss.
- 6)** The project deadline was yesterday, and the team left early.



ACTIVITY 2:

Complete the following sentences with 'must,' 'can't,' or 'could' to express a logical conclusion based on the situation

- 1) The sales figures are exceptionally high this quarter.
The new marketing strategy _____ be very effective.
- 2) Our competitor just launched a very similar product at a lower price. They _____ be trying to gain market share.
- 3) The meeting invitation was for 8 AM, but it's now 9 AM, and no one has arrived. The meeting _____ have been canceled.
- 4) The client specifically asked for a detailed report by today. They haven't contacted us. They _____ be satisfied with the initial findings.
- 5) The internet connection is very slow, and multiple people are streaming videos. That _____ be the reason for the poor speed.
- 6) The new employee is asking many questions and taking notes. They _____ be eager to learn.

